

MALAYSIAN INSURANCE SUMMIT

SUNWAY PUTRA HOTEL, KUALA LUMPUR

Towards Resilience: Are We On the Right Path?

Complimentary Half-Day MASTER LECTURE
on 1st November 2017.



Guest of Honour:
Datuk Seri Muhammad bin Ibrahim
Governor of
Central Bank of Malaysia



* Terms and Conditions Apply



Welcome Address by:
Hashim Harun
Chairman of
Malaysian Insurance Institute



Opening Remarks by:
Dato' Haji Syed Moheeb
bin Syed Kamarulzaman
CEO of
Malaysian Insurance Institute



Antony Lee,
Chairman, Persatuan
Insurans Am Malaysia
(PIAM)



Dr. Eddy Chong Siang Choy,
Chief Technical Officer,
Finance Accreditation Agency
(FAA)



Professor W. Jean Kwon,
Ph.D., Edwin A.G. Manton
Chair Professor in International
Insurance and Risk Management,
The School of Risk Management,
St. John's University



Evert Ong Pheng Hong,
CEO - Asia Pacific &
Middle East of
Cartrack Technologies



Farzana Ismail,
Head of Life Insurance
and Family Takaful
Consulting,
Milliman Consulting



Helen Roberts
Regional Manager,
Asia Pacific, Chartered
Insurance Institute (CII)



Toi See Jong
President,
Life Insurance
Association Malaysia
(LIAM)



Ms. Maizon Omar
Executive Director and
Co-founder, Candide
Consulting



Mark Greenwood
International Director
The Chartered Insurance
Institute



Om Bhatia
Head of Digital, AIG



Peter Miller
Head Insurtech PINS.co;
Co-founder DAS



Thomas Djohn
Vice-President
Asia-Pacific of
dacadoo AG

Strategic Partners



Persatuan Insurans Hayat Malaysia



Malaysia Insurance and Takaful Brokers Association



Malaysian Takaful Association



PERSATUAN PENYELARAS KERUGIAN MALAYSIA (1981)
ASSOCIATION OF MALAYSIAN LOSS ADJUSTERS (1981)



Life Insurance Association of Malaysia

Media Partners

INSURANCE

Supporting Partners



Perdagangan Insurans Deposit Malaysia
Malaysia Deposit Insurance Corporation

For more information:

Please call +603 2087 8882 or email Mazrul (ext 315 / mazrul@mii.org.my), Azean (ext 332 / azean@mii.org.my)
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Day 1 | 30 October 2016

8.00 am	Registration and Refreshments
9.00 am	Welcome Address Y. Bhg. Dato' Syed Moheeb Syed Kamarulzaman, <i>Chief Executive Officer of MII</i>
9.15 am	Keynote Address Y. Bhg. Datuk Seri Muhammad bin Ibrahim, <i>Governor, Bank Negara Malaysia</i>
9.45 am	Networking Break
10.00 am	Keynote Presentation: Strategizing Talent and Resources Management in the Insurance Industry Mark Greenwood, International Director, Chartered Insurance Institute (CII)
10.45 am	Harmonization of ASEAN Learning Standard – The Way Forward for AEC Dr Eddy Chong Siong Choy, Chief Technical Officer, Finance Accreditation Agency (FAA)
11.25 am	Turning Life Actuaries to Casualty Actuaries*
12.05 pm	Telematics Beyond Risk Management: Engagement Tool of the Future Om Bhatia, Head of Digital, AIG Singapore
12.45 pm	Lunch
2.00 pm	Presentation 3: The UK Aldermanbury Declaration 2010 – Lessons for Malaysia Helen Roberts, Regional Manager, Asia Pacific, Chartered Insurance Institute (CII)
2.40 pm	Fraud Enforcement for the Insurance Industry Mr. Oliver Little, Detective Chief Inspector, Insurance Fraud Enforcement Department, City of London Police*
3.20 pm	Networking Break
3.35 pm	Fintech Disruption in Insurance– Examples and Success Stories Peter Miller, Head Insurtech PINS.co; Co-founder DAS
4.15 pm	Bitcoins – Applications in the Financial Services Industry*
4.55 pm	Understanding Key Trends in Insurance Regulations Professor W. Jean Kwon, Ph.D., Edwin A.G. Manton Chair Professor in International Insurance and Risk Management, The School of Risk Management, St. John's University
5.45 pm	End of Day 1

Day 2 | 31 October 2017

Break out: General

8.00 am	Registration and Refreshments
9.00 am	Strategic Roadmap for the General Insurance Industry Antony Lee, Chairman of Persatuan Insurans Am Malaysia (PIAM)
9.40 am	When Cars Drive Themselves, What's the Impact on Insurance? Joel Lim, Technology Advisory Leader, Ernst & Young*
10.20 am	Networking Break
10.35 am	Predictive Analysis and Business Intelligence in Underwriting Kevin Steer, Founder, President & CEO, One to One Advisor*
11.15 am	Know Your Customers & Grow Your Business via Effective CRM Subri Abdullah, Managing Director, Emerio (Malaysia) Sdn Bhd *
11.55 am	Insurance Telematics – A New Paradigm Evert Ong, Chief Executive Officer, CarTrack Technologies SEA Pte. Ltd.
12.35 pm	Lunch
2.00 pm	Cyber Insurance Product Analysis Professor W. Jean Kwon, Ph.D., Edwin A.G. Manton Chair Professor in International Insurance and Risk Management, The School of Risk Management, St. John's University
2.40 pm	Technology and Claims Efficiency Trevor Lok, Chief Executive Officer, Merimen Group*
3.20 pm	Networking Break
3.45 pm	Panel Discussion Topic: Towards Resilience – Are We On the Right Path? Moderator: Mahendran Samiappan, Chief Executive Officer, ISM Panelists: Darrel Smith, Business Development Director, Guidewire Software Asia* Kong Shu Yin, Chief Executive Officer, RHB Insurance* Antony Lee, Chief Executive Officer, AIG* Zakri Khir, Chief Executive Officer, Allianz General*
5.15 pm	End of Day 2

Break out: Life

8.00 am	Registration and Refreshments
9.00 am	Strategic Roadmap for the Life Insurance Industry Toi See Jong, President of Life Insurance Association Malaysia (LIAM)
9.40 am	Managing Increasing Health & Medical Insurance Cost Through Health Management Thomas Dijohn, Vice President Asia-Pacific, Dacadoo AG
10.20 am	Networking Break
10.35 am	Health Insurance for the Poor –The Card MBA Experience May S. Dawat, General Manager, CARD MBA, the Philippines*
11.15 am	The Future of Life Insurance Distribution Channels Tang Khai Sheng, Analyst, Bank Negara Malaysia*
11.55 am	Application: Implementation of Balance Scorecard Raymond Cheung, Director, Bayswater Risk and Compliance Advisory Pte Ltd*
12.35 pm	Lunch
2.00 pm	Managing The Growing Threat of Life Insurance Fraud National Insurance Claims Society (NICS)*
2.40 pm	Regional Healthcare Insights for Life Insurance Farzana Ismail, Head of Life Insurance and Family Takaful Consulting, Milliman Consulting
3.20 pm	Vaccination Programme and Awareness Dato' Dr. Narimah Awin, Former Director, Family Health Development Division, Ministry of Health Malaysia
4.00 pm	Networking Break
4.15 pm	Panel Discussion Topic: Reinventing the Life Business Moderator: Maizon Omar Panelists: Phil Smith, Chief Executive Officer, Zurich Insurance* Anusha Thavarajah, Chief Executive Officer, AIA* Toi See Jong, Chief Executive Officer, Tokio Marine* Joseph Gross, Chief Executive Officer, Allianz Life*
5.45 pm	End of Day 2

* Subject to change

