





MALAYSIAN INSURANCE

SUMMIT



Guest of Honour:
Datuk Seri Muhammad bin Ibrahim
Governor of
Central Bank of Malaysia

SUNWAY PUTRA HOTEL, KUALA LUMPUR

Towards Resilience: Are We On the Right Path?

Complimentary Half-Day MASTER LECTURE on 1st November 2017.





Welcome Address by: Hashim Harun Chairman of Malaysian Insurance Institute



Opening Remarks by: Dato' Haji Syed Moheeb bin Syed Kamarulzaman CEO of Malaysian Insurance Institute



Antony Lee, Chairman, Persatuar Insurans Am Malaysia



Dr. Eddy Chong Siong Choy, Chief Technical Officer, Finance Accreditation Agency



Professor W. Jean Kwon, Ph.D., Edwin A.G. Manton Chair Professor in International Insurance and Risk Management The School of Risk Management



Evert Ong Pheng Hong CEO – Asia Pacific & Middle East of



Farzana Ismail, Head of Life Insurance and Family Takaful Consulting, Milliman Consulting



Helen Roberts Regional Manager, Asia Pacific, Chartered



Toi See Jong President, Life Insurance Association Malaysia



Ms. Maizon Omar Executive Director an Co- founder, Candide Consulting



Mark Greenwood International Director The Chartered Insurance Institute



Om Bhatia Head of Digital, AIG



Peter Miller Head Insurtech PINS.c



Thomas Dijoh Vice--Presider Asia--Pacific o

Strategic Partners







Persatuan Insurans Hayat Malaysia Malaysia Insurance and Takahii i









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Day 1 | 30 October 2016

8.00 am	Registration and Refreshments
9.00 am	Welcome Address Y. Bhg. Dato' Syed Moheeb Syed Kamarulzaman, Chief Executive Officer of MII
9.15 am	Keynote Address Y. Bhg. Datuk Seri Muhammad bin Ibrahim, Governor, Bank Negara Malaysia
9.45 am	Networking Break
10.00 am	Keynote Presentation: Strategizing Talent and Resources Management in the Insurance Industry Mark Greenwood, International Director, Chartered Insurance Institute (CII)
10.45 am	Harmonization of ASEAN Learning Standard – The Way Forward for AEC Dr Eddy Chong Siong Choy, Chief Technical Officer, Finance Accreditation Agency (FAA)
11.25 am	Turning Life Actuaries to Casualty Actuaries*
12.05 pm	Telematics Beyond Risk Management: Engagement Tool of the Future Om Bhatia, Head of Digital, AIG Singapore
12.45 pm	Lunch
12.45 pm 2.00 pm	Lunch Presentation 3: The UK Aldermanbury Declaration 2010 – Lessons for Malaysia Helen Roberts, Regional Manager, Asia Pacific, Chartered Insurance Institute (CII)
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2.00 pm	Presentation 3: The UK Aldermanbury Declaration 2010 – Lessons for Malaysia Helen Roberts, Regional Manager, Asia Pacific, Chartered Insurance Institute (CII) Fraud Enforcement for the Insurance Industry
2.00 pm 2.40 pm	Presentation 3: The UK Aldermanbury Declaration 2010 – Lessons for Malaysia Helen Roberts, Regional Manager, Asia Pacific, Chartered Insurance Institute (CII) Fraud Enforcement for the Insurance Industry Mr. Oliver Little, Detective Chief Inspector, Insurance Fraud Enforcement Department, City of London Police*
2.00 pm 2.40 pm 3.20 pm	Presentation 3: The UK Aldermanbury Declaration 2010 – Lessons for Malaysia Helen Roberts, Regional Manager, Asia Pacific, Chartered Insurance Institute (CII) Fraud Enforcement for the Insurance Industry Mr. Oliver Little, Detective Chief Inspector, Insurance Fraud Enforcement Department, City of London Police* Networking Break Fintech Disruption in Insurance– Examples and Success Stories
2.00 pm 2.40 pm 3.20 pm 3.35 pm	Presentation 3: The UK Aldermanbury Declaration 2010 – Lessons for Malaysia Helen Roberts, Regional Manager, Asia Pacific, Chartered Insurance Institute (CII) Fraud Enforcement for the Insurance Industry Mr. Oliver Little, Detective Chief Inspector, Insurance Fraud Enforcement Department, City of London Police* Networking Break Fintech Disruption in Insurance – Examples and Success Stories Peter Miller, Head Insurtech PINS.co; Co-founder DAS





Day 2 | 31 October 2017

Break out: General

8.00 am	Registration and Refreshments
9.00 am	Strategic Roadmap for the General Insurance Industry Antony Lee, Chairman of Persatuan Insurans Am Malaysia (PIAM)
9.40 am	When Cars Drive Themselves, What's the Impact on Insurance? Joel Lim, Technology Advisory Leader, Ernst & Young*
10.20 am	Networking Break
10.35 am	Predictive Analysis and Business Intelligence in Underwriting Kevin Steer, Founder, President & CEO, One to One Advisor*
11.15 am	Know Your Customers & Grow Your Business via Effective CRM Subri Abdullah, Managing Director, Emerio (Malaysia) Sdn Bhd *
11.55 am	Insurance Telematics – A New Paradigm Evert Ong, Chief Executive Officer, CarTrack Technologies SEA Pte. Ltd.
12.35 pm	Lunch
2.00 pm	Cyber Insurance Product Analysis Professor W. Jean Kwon, Ph.D., Edwin A.G. Manton Chair Professor in International Insurance and Risk Management, The School of Risk Management, St. John's University
2.40 pm	Technology and Claims Efficiency Trevor Lok, Chief Executive Officer, Merimen Group*
3.20 pm	Networking Break
3.45 pm	Panel Discussion Topic: Towards Resilience – Are We On the Right Path? Moderator: Mahendran Samiappan, Chief Executive Officer, ISM Panelists: Darrel Smith, Business Development Director, Guidewire Software Asia* Kong Shu Yin, Chief Executive Officer, RHB Insurance* Antony Lee, Chief Executive Officer, AIG* Zakri Khir, Chief Executive Officer, Allianz General*
5.15 pm	End of Day 2

Break out: Life

8.00 am	Registration and Refreshments
9.00 am	Strategic Roadmap for the Life Insurance Industry Toi See Jong, President of Life Insurance Association Malaysia (LIAM)
9.40 am	Managing Increasing Health & Medical Insurance Cost Through Health Management Thomas Dijohn, Vice President Asia-Pacific, Dacadoo AG
10.20 am	Networking Break
10.35 am	Health Insurance for the Poor –The Card MBA Experience May S. Dawat, General Manager, CARD MBA, the Philippines*
11.15 am	The Future of Life Insurance Distribution Channels Tang Khai Sheng, Analyst, Bank Negara Malaysia*
11.55 am	Application: Implementation of Balance Scorecard Raymond Cheung, Director, Bayswater Risk and Compliance Advisory Pte Ltd*
12.35 pm	Lunch
2.00 pm	Managing The Growing Threat of Life Insurance Fraud National Insurance Claims Society (NICS)*
2.40 pm	Regional Healthcare Insights for Life Insurance Farzana Ismail, Head of Life Insurance and Family Takaful Consulting, Milliman Consulting
3.20 pm	Vaccination Programme and Awareness Dato' Dr. Narimah Awin, Former Director, Family Health Development Division, Ministry of Health Malaysia
4.00 pm	Networking Break
4.15 pm	Panel Discussion Topic: Reinventing the Life Business Moderator: Maizon Omar Panelists: Phil Smith, Chief Executive Officer, Zurich Insurance* Anusha Thavarajah, Chief Executive Officer, AIA* Toi See Jong, Chief Executive Officer, Tokio Marine* Joseph Gross, Chief Executive Officer, Allianz Life*
5.45 pm	End of Day 2



ADMINISTRATIVE DETAILS					
Categories	Fees (Per Pax Basis)				
Early Birds (1 July - 31 August 2017)	1-2 Pax	3-5 Pax			
Member	RM 1900 USD 440	RM 1700 USD 400			
Non Member	RM 2200 USD 520	RM 2000 USD 480			
Full Rates (1 September 2017 onwards)	1-2 Pax	3-5 Pax			
Member	RM 2100 USD 490	RM 1900 USD 440			
Non Member	RM 2400 USD 560	RM 2200 USD 520			
Important notes:					

Applicant's Signature :_

PARTICIPANT DETAILS

- Important notes:
 1. All fees shown above are on per pax basis, in both Ringgit Malaysia (RM) and US Dollars (USD), and inclusive of 6% GST.
 2. Companies may opt to register different personnel for the Master Lecture only.
 3. Registration for the Master Lecture is limited to a maximum of 40 participants only per session (Life and General).

Name (as per IC)	IC No. (New)/Passport No Desi	Docionation	Email	Master Le	ecture *
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	пой от раутеті)				
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Enclosed is a Bankdraft / Money Order no. for RM Direct Bank In to MII account: 2-64160-00004670	made payable to the Malays	ian insurance institute.			
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(Payment Slip Attached) Please charge RM	to my credit card.	MASTER			
Card number:	Expiry d	late :	Cardholder's signature :		
Note:					
1. With effect from 1st April 2015, the price quoted inclusive of	6% GST				
2. Payment to be made payable to "The Malaysian Insurance In	*	ement of the programme.			
3. Participants will not be registered for the programme until p 4. We wish to inform that MII does not accept personal cheque.	•				
REGISTRATION POLICY					
Completed registration form together with payment to reach MII a					
 Reservation can be made by email or fax. MII practices a non crediplaces is subject to availability of seat. 	it policy. As such, all companies and indiv	iduals are required to make p	payment before the commencement	of the course. But o	confirmation for
 MII reserves the right to reschedule, change the trainer, modify the Contact person or participants will be notified through the email, 		to unforeseen circumstance	s without prior notice.		
 Any cancellation(s) received within 5 working days before comme participant(s) is accepted. 		d and an administration fee o	of RM 200 will be charged for each pa	rticipant. However,	replacement of
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agencies and any of their respective agents. Any inquiries or complain mii.orq.my) or facsimile (03-2093 9287).					
Applicant's declaration					
I am deemed to have consented to MII to use, store, disclose and proc of MII concerning the training courses.	ess my personal data for the Purpose me	ntioned above and agree to c	comply with and be subject to the jur	isdiction of all rules	and regulation

Date:_