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11th ASEAN INSURANCE CONGRESS

TOWARDS STABILITY AND SUSTAINABLE GROWTH

20th November 2017 | Vientiane, Lao PDR



TOPIC HIGHLIGHTS

- Regulatory landscape in ASEAN and future regulatory reforms
- Generating growth in a volatile, uncertain, complex and ambiguous environment
- Key Success Drivers for Microinsurance
- Harmonisation insurance learning standard in ASEAN
- Fighting fraud and financial crimes
- Developing New Leaders and Onboarding New Hires
- Leadership Talent in Asia : Challenges, Opportunities and Strategies
- Time to Embrace the Digital Age - Technological advances and Distribution Channels

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and Research Institute



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ASIAN DEVELOPMENT BANK



For more details or to register, please contact: Ms. Hazreen / Ms Saadih, Email: hazreen@mii.org.my / saadee@mii.org.my
Tel: 603 2087 8882 Ext. 255 / 262 or please visit www.aitri.org

PROGRAMME AGENDA | 20th November 2017

8.00 am – 9.00 am

Registration of delegates

9.00 – 9.30 am (30 minutes)

Opening Ceremony of 11th ASEAN Insurance Congress

- Welcome Address by **Mr Nitipong Pruchyanimit**, Chairman of 11th ASEAN Insurance Congress
- Opening Remarks by **Dato' Syed Moheeb Syed Kamarulzaman**, CEO of The ASEAN Insurance Training and Research Institute (AITRI)
- ASEAN Secretariat Keynote Address by **Mrs. Evelina F Pietruschka**, AIC Secretary General
- Special Address by **Dr. Sonophet Inthavong**, Deputy Director General of State-Owned Enterprise Management and Insurance Department, Ministry of Finance, Lao PDR

[All Head Delegates of AIC, AIEC, AIRM, COB, ANDREWS will be invited to attend the Opening Ceremony]

9.30 – 10.10 am (40 minutes)

Session One

Regulators' Plenary : **Regulatory landscape in ASEAN and future regulatory reforms**

A multi disciplinary panel drawn from across ASEAN will discuss and debate what the regulatory changes mean for insurers and other insurance industry participants. The session will also cover the ASEAN Economic Community, in particular the ASEAN Insurance Forum, the insurance integration framework and how the insurance regulatory environment has changed and will continue to evolve in the Asian region.

Moderator: **Mr Arup Chatterjee**, Senior Financial Sector Specialist, Asian Development Bank

Panelists:

1. **Mr. Shinichi Kishi**, General Manager, Research Department, Meiji Yasuda Life Insurance Company / ex-Principal Administrator of IAIS
2. **Dr. Sonophet Inthavong**, Deputy Director General of State Owned Enterprise Management and Insurance Department, Ministry of Finance Lao PDR
3. **Regulator to be confirmed**

10.10 – 10.30 am (20 minutes)

Morning Refreshments

10.30 – 11.20 am (50 minutes)

Session Two

Panel Discussion: **Generating growth in a volatile, uncertain, complex and ambiguous environment**

This session will cover:

- The global economic shift and growth markets
- Moving to a new market regime – risk and opportunities
- Addressing the implications on the ASEAN economy due to the ASEAN Financial Integration
- Where are the ASEAN economies heading and how should they address the emerging challenges?

Moderator: **Dato' Syed Moheeb Syed Kamarulzaman**, CEO of AITRI/MII

Panelists:

1. **Mr. Kean Hin Lim**, Senior Executive Vice President and Group Chief Financial Officer, Thai Life Insurance
2. **Ms. Kitty Ching**, Vice President, Taiwan Insurance Institute
3. **Mr. Hassan Scott Odierno**, Partner Actuarial Partners Consulting Sdn. Bhd., Malaysia
4. **Mr. Allen Thai**, MBE, General Manager, Prudential Life Assurance (Lao) Company Ltd.

11.20 – 12.00 am (40 minutes)

Session Three

Panel Discussion: **Key Success Drivers for Microinsurance**

Moderator: **Mr. Ravindra Mohan**, Vice President - Consulting & Business Development, AETINS

Panelists:

1. **Mr. Geric Laude**, President & CEO of CARD Pioneer Microinsurance Inc
2. **Ms. Shayne Rose R. Bullos**, Senior Advisor of GIZ, Philippines
3. **Mr. Youk Chamroeunrith**, Managing Director Forte Insurance (Cambodia) Plc.

12.00 – 12.30 pm (30 minutes)

Session Four

Presentation: **Harmonisation insurance learning standard in ASEAN**

Panelists:

Dr. Eddy Chong Siong Choy, Director of Accreditation, Finance Accreditation Agency (FAA)

12.30 – 1.30 pm (20 minutes)

Networking Luncheon

PROGRAMME AGENDA | 20th November 2017

1.30 – 2.10 pm (40 minutes)

Session Five

Panel Discussion: **Fighting fraud and financial crimes**

The session will cover:

Fraud Prevention, Anti-Money Laundering, Financial Crimes & Insurance Claims Fraud

Moderator : **Ms Kim Swan, Regional Regulatory and Compliance Manager, Asia - Pacific Lloyd's of London (Asia) Pte Ltd**

Panelists:

1. **Mr. Ian s Johnston, Regional Director, Financial Crimes and Security Prudential Asia Corporation**
2. **Mr. Youk Chamroeunrith, Managing Director Forte Insurance (Cambodia) Plc.**
3. **to be confirmed**

2.10 – 2.40 pm (30 minutes)

Session Six

Presentation: **Developing New Leaders and Onboarding New Hires**

- Over the past five years, companies have created efficiencies in operations while controlling head-count growth. The trend has been lower hiring numbers while needing to do very little to retain their talent. As a result, limited investments have been made in training approach or methodology. The current market place and changing employee demographics will require firms to focus on two key factors: Developing New Leaders and Onboarding New Hires. The new management styles necessary for leadership

Speaker: **Ms. Kitty Ching, Vice President, Taiwan Insurance Institute**

2.40 – 3.00 pm (20 minutes)

Afternoon Refreshment

3.00 – 3.40 pm (40 minutes)

Session Seven

Panel Discussion: **Leadership Talent in Asia : Challenges, Opportunities and Strategies**

Moderator: **Mr. Michael F. Rellosa, Chairman of Education Working Committee of Asean Insurance Council (AIC)**

Panelists:

1. **Ms. Pichpajee Saichuae, Managing Director of Willis Towers Watson, Thailand**
2. **Ms Helen Roberts, Regional Manager, Chartered Insurance Institute (CII), Hong Kong**
3. **Mr. Bill Duggan, Director, READI Field, Indonesia**

3.40 – 4.30 pm (50 minutes)

Session Eight

Panel Discussion : **Time to Embrace the Digital Age - Technological advances and Distribution Channels**

- How using technology to enable the customer-centric insurer to drive the sales and service of innovative products and cut costs, while staying compliant.
- Addressing the impact of the advances which are taking place in information technology and considers some of the associated problems. The implications for distribution channels and global are then discussed.
- the future of the insurance business lies in technology-driven processes restructuring.
- In light of the disruptive innovations, will Insuretech be the future of Insurance?

Moderator: **Mr. Roshan Perrera, Partner, NMG's Actuarial Consulting Solutions**

Panelists:

1. **Mr. David Wright, Director, Product Development & Marketing, Pacific Life Re Limited, Singapore**
2. **Mr. Georgio Mosis, Head of Innovation Management - Asia, RGA Reinsurance Company**
3. **Mr. Jeffrey Foo, Vice President, Health & Medical Solutions Southeast Asia, Swiss Re**
4. **Ms. Yvonne Tay, Senior Marketing Manager, SCOR Global Life (South East Asia)**

4.30 – 5.00 pm (30 minutes)

Session Nine

Presentation: **Current blind spots in risk assessment for perils in South East Asia**

Speaker: **Professor James Terry**

Chair: Steering Group on Natural Hazards and Disaster Risk (SGNHDR)

International Council for Science, Regional Office for Asia and the Pacific (ICSU ROAP)

5.00 – 5.15 pm

Rapporteur & Closing Session

PROGRAMME AGENDA | 21st November 2017

8.30 – 3.00 pm

Day Tour of Vientiane

AIC Registration Form



11th ASEAN INSURANCE CONGRESS 2017
20 November, 2017
Landmark Mekong Riverside Hotel
Vientiane, Laos



Please complete **ALL** the particulars below in Sections 1 – 3 and send it either by fax or email to AITRI Secretariat

1. DELEGATE INFORMATION

Full Name: _____ Mr. / Mrs. / Miss / Ms.

Company / Institution: _____

Job Title / Designation: _____

Address: _____

City / Postal Code / Country: _____

Tel: () _____ Fax: () _____

Mobile No: _____ Email: _____

Vegetarian Meals required: Yes No

Note: Please copy this form for each delegate.

This form can also be down loaded from website: http://www.aitri.org/aic_2017/

2. CONGRESS REGISTRATION FEES PAYABLE

REGISTRATION FEES	EARLY BIRD	REGULAR FEE	Total number of delegates
	to 31 October, 2017		
Fee per Person	<input type="checkbox"/> USD 250	<input type="checkbox"/> USD 300	
Group Fee (Register 3 delegates or more from the same organization)	USD 200		
SAIL participants		<input type="checkbox"/> USD 200	
Official delegates of the AIRM/AIC/COB/AIEC/ANDREWS		<input type="checkbox"/> USD 250	
**Total amount to be paid (USD)			

Note: ** Please include bank charges when making payment

PAYMENT

- I enclose a cheque / bankdraft in US Dollars made payable to "THE ASEAN INSURANCE TRAINING & RESEARCH INSTITUTE"
- Telegraphic / Wire Transfer to the following:
 Bank Name : Maybank Berhad
 Account Name : The ASEAN Insurance Training & Research Institute
 Account No. : 514-253-411-770
 Address of Bank : Level 1, Tower A, Dataran Maybank,
 No. 1, Jalan Maarof, 59000 Kuala Lumpur, Malaysia
 Swift Code : MBBEMYKLXXX

Please charge the Congress Registration fee to my credit card below:

Card Holder's Name: _____

Card No: _____ Expiry Date: ____ / ____ (mm / yy)

CVV Number :

Total Amount USD _____ Master Card VISA

Signature: _____ Date _____

3. SOCIAL EVENTS (FREE)

21 November, 2017

08.30am – 3.00pm

- **Vientiane City Tour** Yes No

(For spouse/accompanying delegates, please complete registration form separately. A fee of USD 40 will apply for per person)

Please tick (✓) to confirm your attendance for the above activities.

HOTEL RESERVATION

Kindly use the respective hotel reservation form provided and fax directly to the respective hotel.

MAIN CONFERENCE HOTEL

Landmark Mekong Riverside Hotel (5 Star)

T: 856-21-266 888

E: info@landmarkmekonghotel.com.la

<http://www.landmarkmekonghotel.com.la>

ALTERNATIVE SUPPORTING HOTEL

Don Chan Palace Hotel & Convention (4 Star)

T: 856-21-244288, 226666

E: reservation@donchanpalacelaopdr.com

<http://www.donchanpalace@laopdr.com>

Crowne Plaza Vientiane Hotel (5 star)

T: 856-21-908888

E: Vientiane.Reservation@ihg.com

<http://www.crowneplaza.com/vientiane>

Note:

(1) Delegates are required to make their own Hotel Reservation.

(2) Hotel Bills are to be settled directly with the respective hotels.

CANCELLATION AND SUBSTITUTION

No cancellation of registration is allowed. However substitution of delegates is welcomed. Kindly advise the secretariat of the change

AITRI SECRETARIAT

Contact Persons:

Ms Hazreen / Ms. Saadiah

E-mail: hazreen@mii.org.my/

saadee@mii.org.my /

Tel: 603 2087 8882 Ext 255 / 262