

MALAYSIAN INSURANCE SUMMIT

SUNWAY PUTRA HOTEL, KUALA LUMPUR



GUEST OF HONOUR:
Tan Sri Muhammad bin Ibrahim
Governor of
Central Bank of Malaysia

Towards Resilience: Are We On the Right Path?



Welcome Address by:
Hashim Harun
Chairman of The Malaysian Insurance Institute



Antony Lee,
Chairman, Persatuan
Insurans Am Malaysia
(PIAM)



Dr. Eddy Chong Siong Choy,
Chief Technical Officer,
Finance Accreditation Agency
(FAA)



Professor W. Jean Kwon,
Ph.D., Edwin A.G. Manton
Chair Professor in International
Insurance and Risk Management,
The School of Risk Management,
St. John's University



Evert Ong Pheng Hong
CEO - Asia Pacific &
Middle East of
Cartrack Technologies



Farzana Ismail,
Head of Life Insurance
and Family Takaful
Consulting,
Milliman Consulting



Helen Roberts
Regional Manager,
Asia Pacific, Chartered
Insurance Institute (CII)



Kevin Steer
CEO, One Two One
Advisor Sdn. Bhd.



Jeremy Wall
Founder & Group
Managing Director,
JPWall Hong Kong



Ramzi Toubassy,
Vice President /
Chairman Industry
Promotion Committee
LIAM



Malizon Omar
Chairman, Women
Institute of
Management Malaysia



May S. Dawat,
Chief Executive Officer,
CARD MBA



Om Bhatia
Head of Digital, AIG



Peter Miller,
Head Insurtech PINS.co;
Co-founder DAS



Thomas Dijohn
Vice-President
Asia-Pacific of
dacadoo AG



Chay Wilkinson,
Claims Director -
Asia Pacific, Market
International Singapore
Pte Ltd



P.A. Sharon
Owner, Wessrs Palani
Ammal & Co

Gold Sponsor



Strategic Partners



Persatuan Insurans Hayat Malaysia



Malaysia Insurance and Takaful Brokers Association



Malaysian Takaful Association



PERSATUAN PENYELARAS KERUGIAN MALAYSIA (1981)
ASSOCIATION OF MALAYSIAN LOSS ADJUSTERS (1981)



Islamic International Insurance Association

Media Partners

INSURANCE

Supporting Partners



For more information:

Please call +603 2087 8882 or email Mazrul (ext 315 / mazrul@mii.org.my), Azean (ext 332 / azean@mii.org.my) Ashraff (ext 321 / ashraff.rasol@mii.org.my), Santhi (ext 312 / santhi@mii.org.my)

Day 1 | 30 October 2017

8.00 am	Registration and Refreshments
9.00 am	Keynote Presentation: Strategizing Talent and Resources Management in the Insurance Industry TBA
9.40 am	Harmonization of ASEAN Learning Standard – The Way Forward for AEC Dr Eddy Chong Siong Choy , Chief Technical Officer, Finance Accreditation Agency (FAA)
10.20 am	Telematics Beyond Risk Management: Engagement Tool of the Future Om Bhatia , Head of Digital, AIG Singapore
11.00 am	Networking Break
11.20 am	Turning Life Actuaries to Casualty Actuaries Jeremy Wall , Founder & Group Managing Director, JPWall
12.00 pm	Presentation 3: The UK Aldermanbury Declaration 2010 – Lessons for Malaysia Helen Roberts , Regional Manager, Asia Pacific, Chartered Insurance Institute (CII)
12.45 pm	Lunch
2.00 pm	Preview of ASEAN Insurance Pulse <ul style="list-style-type: none"> • Zainuddin Ishak, President & Chief Executive Officer, Malaysian Reinsurance Berhad • Dr. Kai-Uwe Schanz, Chairman and Partner, Dr. Schanz, Alms & Company
2.30 pm	Preview of Fraud Intelligence System, ISM <ul style="list-style-type: none"> • Mahendran Samiappan, Chief Executive Officer, ISM • Aaron Morris, Project Lead, Fraud Intelligence System (FIS)
3.00 pm	Welcome Address by Yang Berusaha Encik Hashim Harun , Chairman of the Malaysian Insurance Institute (MII)
3.15 pm	Keynote Address Y. Bhg. Tan Sri Muhammad bin Ibrahim , Governor, Bank Negara Malaysia
3.30 pm	Launch of: <ol style="list-style-type: none"> 1. ASEAN Insurance Pulse 2. Fraud Intelligence System
3.45 pm	Networking Break
4.05 pm	Fintech Disruption in Insurance– Examples and Success Stories Peter Miller , Head Insurtech PINS.co; Co-founder DAS
4.45 pm	Understanding Key Trends in Insurance Regulations Professor W. Jean Kwon , Ph.D., Edwin A.G. Manton Chair Professor in International Insurance and Risk Management, The School of Risk Management, St. John’s University
5.30 pm	End of Day 1

Day 2 | 31 October 2017

Break out: General

8.00 am	Registration and Refreshments				
9.00 am	Strategic Roadmap for the General Insurance Industry Antony Lee , Chairman of Persatuan Insurans Am Malaysia (PIAM)				
9.30 am	Know Your Customers & Grow Your Business via Effective CRM Subri Abdullah , Managing Director, Emerio (Malaysia) Sdn Bhd				
10.15 am	Networking Break				
10.45 am	Insurance Telematics – A New Paradigm Evert Ong , Chief Executive Officer, CarTrack Technologies SEA Pte. Ltd.				
11.45 am	Cyber Insurance Product Analysis Professor W. Jean Kwon , Ph.D., Edwin A.G. Manton Chair Professor in International Insurance and Risk Management, The School of Risk Management, St. John’s University				
12.45 pm	Lunch				
2.00 pm	Technology and Claims Efficiency Trevor Lok , Chief Executive Officer, Merimen Group				
2.45 pm	Claims Against FinTechs – Managing Complex Exposures Chay Wilkinson , Claims Director – Asia Pacific, Markel International Singapore Pte Ltd				
3.30 pm	Networking Break				
3.45 pm	Panel Discussion Topic: Towards Resilience – Are We On the Right Path? Moderator: Wan Murezani Wan Mohamad , Vice President & Group Head of Research at MNRB Holdings Berhad				
	<table border="0"> <tr> <td>Panelists:</td> <td>Discussion Points:</td> </tr> <tr> <td> <ul style="list-style-type: none"> • Kong Shu Yin, Chief Executive Officer, RHB Insurance • Antony Lee, Chief Executive Officer, AIG Malaysia Insurance Berhad </td> <td> <ul style="list-style-type: none"> • From recovery to continuity and resilience – setting a standard • Critical success factors for business resilience • Roles of leaders in promoting resilience </td> </tr> </table>	Panelists:	Discussion Points:	<ul style="list-style-type: none"> • Kong Shu Yin, Chief Executive Officer, RHB Insurance • Antony Lee, Chief Executive Officer, AIG Malaysia Insurance Berhad 	<ul style="list-style-type: none"> • From recovery to continuity and resilience – setting a standard • Critical success factors for business resilience • Roles of leaders in promoting resilience
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5.15 pm	End of Day 2				

Break out: Life

8.00 am	Registration and Refreshments				
9.00 am	Life Insurance Industry - an aspiration towards achieving 75% penetration rate and reducing protection gap Ramzi Toubassy , Vice President / Chairman Industry Promotion Committee LIAM				
9.30 am	Managing Increasing Health & Medical Insurance Cost Through Health Management Thomas Djohn , Vice President Asia-Pacific, Dacadoo AG				
10.15 am	Networking Break				
10.45 am	The CARD MBA Business Model - Pioneering Microinsurance in the Philippines May S. Dawat , Chief Executive Officer, CARD MBA				
11.30 am	Predictive Analysis and Business Intelligence for Needs Based Advice and Underwriting Kevin Steer , Founder, President & CEO, One to One Advisor				
12.15 pm	Cognitive - A new Era in Healthcare and Insurance Farhana Nakhooda , Director, Healthcare and Social Services, and DJ de Villiers, Insurance Industry Director at IBM Asia Pacific				
1.00 pm	Lunch				
2.00 pm	Managing The Growing Threat of Life Insurance Fraud P.A. Sharon , Owner, Messrs Palani Ammal & Co				
2.45 pm	Retirement in Asia Pacific Farzana Ismail , Head of Life Insurance and Family Takaful Consulting, Milliman Consulting				
3.30 pm	Networking Break				
4.00 pm	CEOs in Focus: Reinventing the Life Business Moderator: Maizon Omar , Chairman, Woman Institute of Management Malaysia				
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5.15 pm	End of Day 2				

ADMINISTRATIVE DETAILS

Categories	Fees (Per Pax Basis) - inclusive 6 % GST	
Early Birds (1 August - 31 August 2017)	1-2 Pax	3-5 Pax
Member	RM 1900 USD 440	RM 1700 USD 400
Non Member	RM 2200 USD 520	RM 2000 USD 480
Full Rates (1 September 2017 onwards)	1-2 Pax	3-5 Pax
Member	RM 2100 USD 490	RM 1900 USD 440
Non Member	RM 2400 USD 560	RM 2200 USD 520

Hotel Accommodation (Sunway Putra Hotel, Kuala Lumpur)

With Hotel Accommodation (Sunway Putra Hotel Kuala Lumpur)	Single	Double	Remarks
Superior	RM 268	RM 298	* Prices are quoted nett in Ringgit Malaysia (RM) inclusive of 10% Service Charge and Prevailling Good and Services * Delegates are required to make their own Hotel Reservation * Hotel Bills are to be settled directly with the respective hotels. * To make a reservation, Please contact Marliawati, Sales Manager-Corporate, Sunway Putra Hotel, 03 4040 9888 or email marliawati@sunwayhotels.com
Deluxe	RM 298	RM 328	

PARTICIPANT DETAILS

Name (as per IC)	IC No. (New)/Passport No	Designation	Email
Contact Person:		Email Address:	
Tel No :	HP No :	Fax No :	
Company Name :			

PAYMENT OPTIONS (Please tick (✓) method of payment)

Cash Payment
 Enclosed is a Bankdraft / Money Order no. for RM _____ made payable to The Malaysian Insurance Institute.
 Direct Bank In to MII account : **2-64160-00004670**
 RHB Bank Bhd. G129, Ground Floor, Bangsar Shopping Centre, 285 Jalan Maarof, Bangsar, 59100 Kuala Lumpur, Malaysia.
 Telegraphic Transfer in USD to MII account : **6-14165-00000321**
 RHB Bank Bhd. G129, Ground Floor, Bangsar Shopping Centre, 285 Jalan Maarof, Bangsar, 59100 Kuala Lumpur, Malaysia.
 (Payment Slip Attached) Please charge RM _____ to my credit card. VISA MASTER
 Card number :

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 Expiry date : _____ Cardholder's signature : _____

- Note :**
- With effect from 1st April 2015, the price quoted inclusive of 6% GST
 - Payment to be made payable to "The Malaysian Insurance Institute" 30 days before the commencement of the programme.
 - Participants will not be registered for the programme until payment is received.
 - We wish to inform that MII does not accept personal cheques.

REGISTRATION POLICY

- Completed registration form together with payment to reach MII at least 5 working days before the course date.
- Reservation can be made by email or fax. MII practices a non credit policy. As such, all companies and individuals are required to make payment before the commencement of the course. But confirmation for places is subject to availability of seat.
- MII reserves the right to reschedule, change the trainer, modify the course content or cancel the course due to unforeseen circumstances without prior notice.
- Contact person or participants will be notified through the email, fax or phone on the status of the course.
- Any cancellation(s) received within 5 working days before commencement date of the course is not allowed and an administration fee of RM 200 will be charged for each participant. However, replacement of participant(s) is accepted.

DECLARATION

Important Notice

In regards to Personal Data Protection Act 2010 ("the Act"), please note that your personal data is used, stored, disclosed and processed by MII solely for the Purpose of registering training courses and/or in connection to other MII products or services. Your personal information may also be disclosed or transferred to relevant third party i.e to the industry related associations, industry related companies, government agencies and any of their respective agents. Any inquiries or complaints with respect to your personal information may also be channeled to MII by submitting such request to MII via post, email (customer@carere@mii.org.my) or facsimile (03-2093 9287).

Applicant's declaration

I am deemed to have consented to MII to use, store, disclose and process my personal data for the Purpose mentioned above and agree to comply with and be subject to the jurisdiction of all rules and regulation of MII concerning the training courses.

Applicant's Signature : _____

Date : _____

Enquiries

For further information kindly contact: The Malaysian Insurance Institute (35445-H)
 No 5, Jalan Sri Semantan Satu, 50490 Damansara Heights, Kuala Lumpur
www.insurance.com.my or contact: 03-2087 8882, Mazrul (315) / mazrul@mii.org.my / Azean (ext 332 / azean@mii.org.my),
 Ashraff (ext 321/ashraff.rasol@mii.org.my), Santhi (ext. 312 / santhi@mii.org.my)