



Overview

A lot of detective work need to be done in order to track down all the items or services that the hospitals actually performed or not necessarily needed by the patients. It can be frustrating, even aggravating, to deal with a hospital billing especially if you are not skilful in detecting such errors.

This one day program guides you on how to vigilantly review the bills and challenge the hospitals on their charges on unnecessary items or services. This program comes in 3 series with specific review on itemised bills for heart diseases, respiratory and digestive diseases.

Key Learning Outcome

- Assess itemised hospital bills based on the diagnosis of the diseases.
- Match the correct procedures stated in the billing with the treatment of the diseases.
- Detect irrelevant items in the hospital billing.

Key Course Content

- Definition of the disease from Circulatory/ Respiratory/ Digestive – 5 most common diseases
- Diagnostic measures/ Procedures/ Medication
- Case study on itemised billing with different diseases will be discussed

Agenda

- 0900 - 1000: Case 1
- 1030 - 1045: Refreshment
- 1045 - 1130: Case 2
- 1130 - 1230: Case 3
- 1230 - 1330: Lunch
- 1330 - 1430: Case 4
- 1430 - 1530: Case 5
- 1530 - 1600: Refreshment
- 1600 - 1700: Case 6 Discussion (Please bring cases from your company for discussion)

Target Audience

Underwriters, claims assessors, trainers, product designers and those involved in pricing, healthcare professionals, software programmers, employee benefit professionals, Third party administrators managing medical insurance claims

Trainer's Profile

Dr Nadiyah Shaika Leagat Ali Khan
Med.Sc, MBBS

Dr Nadiyah Shaika started off in the field of medicine as a Medical student at Management & Science University (MSU), Shah Alam, Selangor. She first graduated in Bachelor of Medical Science and continued her degree in MBBS. She quickly became known as a "Humanitarian" due to her work for society & the general public, alongside her academic activities. Some of her work includes community service for the seniors at Sri Kenanga Old Folks Home (2011) and enrolling in the attachment with the forensic department (2009). She also attended Personal Enrichment (Motivation and Leadership Programme) (2012) & Basic Life Support Training at Hospital Klang (2013). She was attached with Hospital Sungai Buloh from 2013 – 2015.

She is currently pursuing her interests in Master's in Medical Education, as well as a medical officer in one of the leading TPA in Kuala Lumpur.

Date	17 June 2019
Closing Date	24 May 2019
Time Duration	9 am - 5 pm 2 Days
Price	MII Member : RM 689 (single), RM 646 (Group) Non Member : RM 795 (Single), RM 752 (Group) International: USD200 (Single), USD180 (Group) (HRDF Claimable) * Subject to HRDF Conditions
Level	Intermediate
CPD Points	7
Venue	THE MALAYSIAN INSURANCE INSTITUTE Mii City Centre, Suite 6.0W, Level 6 Wisma FGV, Jalan Raja Laut, 50350 Kuala Lumpur

REGISTRATION POLICY & DECLARATION

- Registration can be done via online at www.mii4u.org/ilsms/user/login. (*Group Registration : Minimum 3 participants and above)
- MII practices a non credit policy. As such, all companies and individuals are required to make payment before the commencement of the course. But confirmation for places is subject to availability of seat.
- MII reserves the right to reschedule, change the trainer, modify the course content or cancel the course due to unforeseen circumstances without prior notice.
- Contact person or participants will be notified through the email, fax or phone on the status of the course.
- Any cancellation(s) received within 5 working days before commencement date of the course is not allowed and an administration fee of RM530 or USD250 will be charged for each participant. However, replacement of participant(s) is accepted.

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