

A NEW OUTLOOK

STATUTORY REPORT 2022

A New Outlook

It is with great excitement that we share with you through this report the new look of the Malaysian Insurance Institute.



TABLE OF CONTENTS

OVERVIEW

- 4 About This Report [↗](#)
This is MII [↗](#)
- 5 Board Directors [↗](#)
- 6 Councils and Committees [↗](#)
- 7 Management Team [↗](#)
- 8 Chairman's Message [↗](#)

FINANCIAL RESILIENCE

- 9 Statement of Comprehensive Income For
The Year Ended 31 December 2022 [↗](#)
Statement of Financial Position As At 31
December 2022 [↗](#)
- 10 Statement of Cash Flows For The Year
Ended 31 December 2022 [↗](#)

MEMBER INFORMATION

- 12 Notice of Annual General Meeting [↗](#)
- 13 Proxy Form - 44th Annual General Meeting [↗](#)
- 14 Corporate Information [↗](#)

ABOUT THIS REPORT

Reporting Philosophy

In line with our value of *Onward, by Knowing*, the Malaysian Insurance Institute is contributing to the transformation of the insurance industry through our various talent development programmes. Our reporting philosophy is grounded in our aim to provide our stakeholders with transparent, relevant, and integrated information that will enable them to make better and more informed decisions about the Malaysian Insurance Institute. We have developed our 2022 Annual Report in line with our stakeholders' value creation expectations.

Scope and Boundary

Our 2022 Annual Report covers the strategic business activities and outcomes of our initiatives. It spans the period of 1 January 2022 to 31 December 2022, and includes significant subsequent events up to Q1 of 2023.

Forward-Looking Statements

Within this Annual Report, certain elements may constitute forward-looking statements concerning our financial position, future priorities, strategies, and growth opportunities – part and parcel of MII's brand revitalisation initiative. They are formed based on reasonable assumptions and are not intended to guarantee future results. Actual results could differ materially from those projected in any forward-looking statements throughout this Annual Report due to various events, risks, uncertainties, and other factors.

Assurance

Our Audited Financial Statements (AFS) are disclosed in the Governance and Audited Financial Statements 2022 and have been fully audited.

Board Approval

The Board of Directors (Board) applied its collective mind to ensure the integrity of this Annual Report as guided by MII's constitution:

- Antony Fook Weng Lee
- Loh Guat Lan
- Lau Chin Ching
- Vicknesaratnam A/L Kathirasu Rajaratnam
- Saw Lip Kong, Benildus, FMII
- Ezamshah Ismail

- Rangam Bir, FMII
- Tan Kok Guan, SnrAMII, Chartered Insurer
- T. Sivapalan Tharmapalan, SnrAMII, Chartered Insurer
- Zainal Abidin Mohd Noor, FMII

THIS IS MII

Malaysian Insurance Institute (MII) is a non-profit educational and training body which leads in providing internationally recognised qualifications in insurance, risk management, and financial planning. MII is the only institute in Malaysia that caters to the training needs of all sectors within the insurance industry i.e., life, general (non-life), brokers, loss adjusters, reinsurance, financial planning, and Takaful.

MII's firm commitment to deliver the best standards in education is reflected in its international links with major insurance institutions, universities, and relevant organisations such as the Chartered Insurance Institute (CII) UK, Australasian Institute of Chartered Loss Adjusters (AICLA), Chartered Institute of Loss Adjusters (CILA), Australian New Zealand Institute of Insurance and Finance (ANZIIF), Institute of Risk Management (UK), and many more. As the premier professional insurance education provider, MII also caters to the customised training needs of individual companies both locally and abroad, to ensure that the

training and education programmes offered are well-suited, relevant, and aligned to their respective requirements and at the same time, meeting the ever-changing needs of the industry based on global best practices and developments.

Accreditation and Recognition

- MII's Professional Qualifications and Certifications are accredited by the Finance Accreditation Agency (FAA).
- MII's Professional Qualifications are recognised by the Chartered Insurance Institute (CII), UK, and the Australian New Zealand Institute of Insurance and Finance (ANZIIF).



BOARD OF DIRECTORS



Antony Fook Weng Lee
MII Chairman

Chairman, General Insurance
Association of Malaysia (PIAM)

CEO, AIG Malaysia
Insurance Berhad



Loh Guat Lan
MII Director

President, Life Insurance
Association of Malaysia (LIAM)

Group Managing Director / CEO,
Hong Leong Assurance Berhad



Lau Chin Ching
MII Director

Director, Insurance
Development Department,
Bank Negara Malaysia



**Vicknesaratnam A/L Kathirasu
Rajaratnam**
MII Director

Chairman, Malaysian Insurance
& Takaful Brokers Association
(MITBA)



Saw Lip Kong Benildus, FMII
MII Director

Chairman, Association of
Malaysian Loss Adjusters (1981)

Managing Director & CEO,
Justicia Adjusters Sdn Bhd



Ezamshah Ismail
MII Director

Chairman
Audit Committee

Senior Teaching Fellow,
International Centre for
Education in Islamic Finance
(INCEIF)



Rangam Bir, FMII
MII Director

Chairman
Nomination & Remuneration
Committee

Managing Director, AmMetLife
Insurance Berhad



Zainal Abidin Mohd Noor, FMII
MII Director

Chairman
Academic Council

Director / CEO,
Sentinel Insurance
Brokers Sdn Bhd



T. Sivapalan Tharmapalan,
SnrAMII, Chartered Insurer
MII Director

Chairman
Board Risk Management
Committee

Marketing Director,
HDI Global SE, Labuan



Tan Kok Guan,
SnrAMII, Chartered Insurer
MII Director

CEO / Executive Director,
LPI Capital Berhad

COUNCILS AND COMMITTEES

Academic Council

1. Zainal Abidin Mohd Noor (Chairman)
2. Rangam Bir
3. Ezamshah Ismail
4. Wong Ah Kow
5. Prof. Dr. Hajjah Zuriah Abdul Rahman
6. Vincent Kwo Shih Kang
7. Arumugam A/L Kannusamy
8. Azitadoly Mohd Arifin

Audit Committee

1. Ezamshah Ismail (Chairman)
2. Tan Kok Guan
3. Rangam Bir
4. Lau Chin Ching

Board Risk Management Committee

1. T. Sivapalan Tharmapalan (Chairman)
2. Vicknesaratnam A/L Kathirasu Rajaratnam
3. Zainal Abidin Mohd Noor
4. Saw Lip Kong Benildus

Nomination & Remuneration Committee

1. Rangam Bir (Chairman)
2. T. Sivapalan Tharmapalan
3. Tan Kok Guan

Academic Quality Assurance Committee

1. Shalini Pavithran (Chairperson) (resigned on 31st January 2023)
2. William Tan
3. Mark O'Dell
4. Sharala Axryd (appointed in November 2022)
5. Pacha Krishnan (resigned in October 2022)
6. Wahida Shariff
7. Jasminderjit Kaur A/P Shabag Singh
8. Haslindah Atan (appointed in July 2022)
9. Tan Li Na
10. Rosmaniwati Agus
11. Nor Izmawati Mostapar (appointed in April 2022)
12. Ann Margaret Joseph (resigned in Nov 2022)
13. Hasri Hamdan (resigned in April 2022)

Professional Membership Council

1. Ahmad Subri Abdullah (Chairman)
2. Maizon Omar
3. Mark O'Dell
4. Mohamad Salihuddin Ahmad
5. Vincent Kwo Shih Kang
6. Zainudin Ishak
7. Shalini Pavithran (resigned on 31st January 2023)

Professional Standard Committee

1. Ahmad Subri Abdullah (Chairman)
2. Maizon Omar
3. Vincent Kwo Shih Kang
4. Zainudin Ishak
5. Shalini Pavithran (resigned on 31st January 2023)

Membership Disciplinary Committee

1. Maizon Omar (Chairperson)
2. Azharizan Ahmad Ghiti
3. Ong Ah Sung

MANAGEMENT TEAM



Shalini Pavithran
CertMII
Chief Executive Office
(Resigned on 31st January 2023)



Jaya Kohli
Interim Chief Executive Office
(Appointed on 1st February 2023)



Wahida Shariff
CertMII, RFP
Chief Academic Officer
Academic Division



Tan Li Na
CertMII
Senior Vice President,
Business Development



**Jasminderjit Kaur
A/P Shabag Singh**
CertMII
Senior Vice President, Strategy,
Marketing & Communications,
Programme Management &
Professional Membership



Haslindah Atan
CertMII
Senior Vice President,
Finance, Human Resource
& Administration



Muhammad Mohsin
CIA, CRMA, RFP,
Shariah RFP, CertMII
Vice President,
Internal Audit

CHAIRMAN'S MESSAGE

PROGRESSING TOWARDS
A NEW OUTLOOK

Dear Stakeholders,

On behalf of the Board of Directors, I am pleased to present the notable achievements of the Malaysian Insurance Institute (MII) realised in 2022. Despite the post-pandemic challenges, MII has continued to persevere and make significant strides in advancing the insurance industry through its various initiatives.

Adapting to Changing Industry Needs

As we look ahead, it is clear that the insurance industry is at the cusp of a major transformation. New technologies, shifting customer preferences, and changing regulatory environments are all shaping the way we think about risk and protection.

In addition to that, the rise of new technologies such as AI, autonomous vehicles, drones, and the Internet of Things (IoT) are creating new risks and opportunities for the industry to address. As these technologies become more widespread, insurers will need to find new ways to assess and mitigate the associated risks while also taking advantage of the opportunities they present.

In this space, MII has endeavoured towards adapting to the changing industry needs by collaborating with organisations such as The Digital Insurer (TDI), among others, to incorporate digital InsurTech modules into its professional qualification programmes. These partnerships serve as a testament to our commitment in providing our members with the latest industry knowledge and skills to stay ahead in the digital age.

Fostering Interest Towards the Industry

The insurance industry has long been viewed as a traditional and conservative industry, lacking the excitement and innovation that millennials and Gen Zs crave in their careers. As a result, there has been a low level of interest in pursuing a career in the insurance industry amongst these younger generations.

However, the insurance industry is undergoing a significant transformation, with the rise of InsurTech and

the increasing adoption of digital technologies. These changes are creating new opportunities for innovation and growth within the industry, and it is important for younger generations to recognise the potential for a fulfilling and rewarding career in insurance.

In addressing this, MII has taken proactive steps to engage with younger generations and promote the insurance industry as a viable career option. One of the ways this was done was through the Insurance Innovation Hackathon in Q2 of 2022. Through this hackathon, participants were exposed to the challenges surrounding the industry and competed in producing practical and workable solutions to address issues raised in Bank Negara Malaysia's Licensing Framework for Digital Insurers and Takaful Operators.

In addition, MII has also begun conducting campus outreach tours where speakers from MII and partner organisations demystify the insurance industry for university students. These tours highlight the abundance of opportunities to grow professionally within the industry, especially with the advent of InsurTech. By showcasing the potential for innovation and growth within the industry, MII hopes to inspire younger generations to consider a career in insurance.

Right People Driving MII's Purpose

In keeping with MII's organisational transformation exercise which kickstarted in 2019 – and nearing its completion – the Management continued its focus on providing its people with the necessary developmental opportunities to be fit for the future envisioned for MII. Considering the disruption within the industry landscape of the past few years and the rapidly changing work culture, I am proud of the agility demonstrated by its people and their continued commitment to achieving MII's Vision and Purpose.

A New Look for A New Outlook

As the insurance industry continues to evolve, it is important for organisations to adapt and stay relevant. One of the ways MII is doing this is through a corporate rebranding project – which

is showcased in the Annual Report. The project aims to refresh MII's brand identity and better reflect its values and mission as a Forward Focused institute.

The rebranding project is more than just a cosmetic change. It is an opportunity for MII to communicate its vision for the future of the insurance industry and its commitment to driving positive change. By updating our brand identity, we aim to make better connections with our members and stakeholders drive them towards greater participation with MII.

Acknowledgements

For the year under review, MII has been steered steadily under the leadership of its previous Chief Executive Officer, Shalini Pavithran, who left the Institute in February 2023. She is credited with kickstarting and spearheading the organisation's transformation, which unfortunately also faced headwinds as a result of the global pandemic.

I would also like to thank MII's Interim Chief Executive Officer, Jaya Kohli, for taking the helm and ensuring the organisation continues its efforts towards bettering itself whilst we finalise our search for the permanent CEO. The Board thanks them for their steadfast contributions.

Lastly, I would like to thank my Board colleagues for ensuring the Board meets the highest governance and oversight standards, and for their robust deliberations and contributions this past year.



Antony Fook Weng Lee
Chairman

THE MALAYSIAN INSURANCE INSTITUTE
(Incorporated in Malaysia)

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2022

	Note	2022 RM	2021 RM
Revenue	6	11,743,907	12,795,893
Other income		473,809	526,778
Employee benefits expense	7	(6,686,677)	(7,648,745)
Depreciation of plant and equipment	9	(776,148)	(88,584)
Depreciation of right-of-use asset	10	(1,246,101)	(915,154)
Other expenses		(5,816,479)	(5,412,409)
Operating deficit	7	(2,307,689)	(742,221)
Finance cost		(96,188)	(42,337)
Deficit before tax		(2,403,877)	(784,558)
Tax recoverable	8	1,109,603	-
Deficit after tax, representing total comprehensive deficit for the year		(1,294,274)	(784,558)

The accompanying Notes form an integral part of the Financial Statements

THE MALAYSIAN INSURANCE INSTITUTE
(Incorporated in Malaysia)

STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2022

	Note	2022 RM	2021 RM
ASSETS			
Non-Current Assets			
Plant and equipment	9	2,974,715	82,051
Right-of-use asset	10	1,218,125	2,464,226
Total Non-Current Assets		4,192,840	2,546,277
Current Assets			
Inventories	12	55,073	52,752
Trade receivables	13	879,698	372,439
Other receivables, deposits and prepaid expenses	14	1,630,505	2,882,203
Fixed deposits	11	17,910,067	22,694,240
Cash and bank balances	16	4,767,470	5,341,816
Total Current Assets		25,242,813	31,343,450
Total Assets		29,435,653	33,889,727

THE MALAYSIAN INSURANCE INSTITUTE

(Incorporated in Malaysia)

STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2022 (CONT'D)

	Note	2022 RM	2021 RM
RESERVES AND LIABILITIES			
General reserves	17	6,673,042	6,673,042
Surplus		14,233,375	15,527,649
Accumulated Fund		20,906,417	22,200,691
Non-Current Liabilities			
Lease liabilities	20	239,583	1,256,123
Total Non-Current Liabilities		239,583	1,256,123
Current Liabilities			
Trade payables	18	762,604	744,772
Other payables and accrued expenses	18	2,470,914	3,262,629
Capacity Building Fund	15	2,722,551	2,722,551
Training Credit Scheme	19	404,350	457,427
Tax liability		912,694	2,022,297
Lease liabilities	20	1,016,540	1,223,237
Total Current Liabilities		8,289,653	10,432,913
Total Liabilities		8,529,236	11,689,036
Total Reserves and Liabilities		29,435,653	33,889,727

THE MALAYSIAN INSURANCE INSTITUTE

(Incorporated in Malaysia)

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2022

	Note	2022 RM	2021 RM
CASH FLOWS FROM OPERATING ACTIVITIES			
Deficit before tax		(2,403,877)	(784,558)
Adjustments for:			
Depreciation of right-of-use assets	10	1,246,101	915,154
Depreciation of plant and equipment	9	776,148	88,584
Reversal of loss allowance on trade receivables	13	(93,851)	(82,748)
Plant and equipment written-off	7	-	9,333
Finance cost arising from lease liabilities	20	96,188	42,337
Unrealised loss on foreign exchange	7	10,990	-
Interest income from fixed deposits	7	(405,334)	(442,429)
Operating Deficit Before Working Capital Changes		(773,635)	(254,327)
(Increase)/Decrease:			
Inventories		(2,321)	9,428
Trade receivables		(413,408)	113,954
Right-of-use assets		-	(2,954,392)
Other receivables, deposits and prepaid expenses		1,254,698	(1,901,773)
Increase/(Decrease) in:			
Trade payables		17,832	(137,839)
Lease liabilities		-	2,954,392
Other payables and accrued expenses		(791,715)	726,645
Net Cash Used In Operating Activities		(708,549)	(1,443,912)

THE MALAYSIAN INSURANCE INSTITUTE

(Incorporated in Malaysia)

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2022Please click **here** to access the complete Financial Report.

	Note	2022 RM	2021 RM
CASH FLOWS FROM OPERATING ACTIVITIES			
Interest received		402,337	441,119
Withdrawal of fixed deposits		4,080,397	1,560,989
Additions to plant and equipment	9	(3,668,812)	-
Net Cash Generated From Investing Activities		813,922	2,002,108
CASH FLOWS FROM FINANCING ACTIVITIES			
Repayment of finance cost	20	(96,188)	(42,337)
Repayment of lease liability	20	(1,223,237)	(902,665)
Utilisation of Capacity Building Fund	15	-	(1,050,662)
Training Credit Scheme received	19	16,615	24,179
Utilisation of Training Credit Scheme	19	(69,692)	(542,085)
Net Cash Used In Financing Activities		(1,372,502)	(2,513,570)
NET DECREASE IN CASH AND CASH EQUIVALENTS		(1,267,132)	(1,955,374)
CASH AND CASH EQUIVALENTS AT BEGINNING OF THE YEAR		6,268,650	8,224,024
Effect of foreign exchange rate changes		(10,990)	-
CASH AND CASH EQUIVALENTS AT END OF THE YEAR		4,990,528	6,268,650
Cash and cash equivalent consists of:			
Cash and bank balances	16	4,767,470	5,341,816
Fixed deposits with original maturity period of 3 months and below	11	223,058	926,834
		4,990,528	6,268,650

The accompanying Notes form an integral part of the Financial Statements.

THE MALAYSIAN INSURANCE INSTITUTE
[Registration Number: 197701004772 (35445-H)]
(Incorporated in Malaysia)

NOTICE OF ANNUAL GENERAL MEETING

NOTICE IS HEREBY GIVEN that the 45th Annual General Meeting of **THE MALAYSIAN INSURANCE INSTITUTE** ["the Company" or "MII"] will be held at Executive Forum Bangunan AICB, No. 10 Jalan Dato' Onn, 50480 Kuala Lumpur on Tuesday, 27 June 2023 at 10:00 a.m. to consider the following matters:

AGENDA

AS ORDINARY BUSINESS

1. To receive the Audited Financial Statements for the financial year ended 31 December 2022 together with the Reports of the Directors' and Auditors' thereon. *Explanatory Notes A*
2. To re-elect the following Directors who retire pursuant to Article 72(3)(b) of the Company's Constitution and who being eligible offer themselves for re-election:
 - (i) Mr. Ezamshah Bin Ismail *Ordinary Resolution 1*
 - (ii) Mr. T. Sivapalan A / L Tharmapalan *Ordinary Resolution 2*
3. To re-appoint Messrs. Ernst & Young PLT as Auditors of the Company, to hold office until the conclusion of the next Annual General Meeting and to authorise the Board of Directors to fix their remuneration. *Ordinary Resolution 3*

SPECIAL BUSINESS

To consider and if thought fit, to pass the following ordinary resolution, with or without modifications:

4. Proposed Directors' Benefits *Ordinary Resolution 4*

To approve the payment of directors' meeting allowance of RM500 per meeting, payment of MII membership fees and subscriptions fees by MII for its directors effective from the conclusion of the 45th Annual General Meeting until the conclusion of the 46th Annual General Meeting.
5. To transact any other business of which due notice shall have been given in accordance with the Companies Act 2016 and the Company's Constitution.

By Order of the Board


SUZANA BINTI AHMAD
Bar Council No. BC/S/356
SSM PC No.: 201908003317
Company Secretary

Kuala Lumpur
Dated: 2 June 2023

NOTES:

- a. A member entitled to attend and vote at this meeting is entitled to appoint one proxy or accredited representative respectively to attend and vote in his stead.
- b. Only an Individual Member shall be a proxy and no proxy shall be a proxy for more than two (2) Individual Members.
- c. The instrument appointing a proxy or accredited representative and the power of attorney or other authority (if any) under which it is signed or a notarially certified or office copy thereof shall be deposited at the Company's Registered Office at Level 6, Bangunan AICB 10, Jalan Dato' Onn 50480, Kuala Lumpur or send by any electronic means not less than forty-eight (48) hours before the time appointed for holding the meeting or adjournment meeting at which the person named in the instrument proposes to vote.

Explanatory Notes A:

1. Audited Financial Statements for the financial year ended 31st December 2022

This item of the Agenda is meant for discussion only, as the provision of Section 340(1) (a) of the Companies Act 2016 ["CA 2016"] does not require the shareholders to formally approve the Audited Financial Statements. Hence, this item is not put forward for voting. The Annual Report and Financial Statements can also be accessed and obtained through our homepage address, www.insurance.com.my.
2. Ordinary Resolution 4 - Proposed Directors' Benefits

Section 230(1)(a) of the Companies Act 2016 provides that the fees of the directors and any benefits payable to directors of a public company shall be approved at a general meeting. As a matter of policy, MII Board members do not receive directors' fees.

The proposed Ordinary Resolution No.4, if duly passed, is to pay a meeting attendance allowance of RM500 per meeting to all MII Directors who are not employed in the insurance industry or by Bank Negara Malaysia (hereinafter referred to as "the Retiree Directors") for all Board and Board Committees' meetings attended by the Retiree Directors and all meetings attended by the Retiree Director(s) in which they/he/she sit(s) in as an official representative(s) of MII, and also to allow MII to pay the annual membership fees and subscriptions fees for and on behalf of the Directors who are not receiving Directors' fees for their voluntary service to sit and serve on MII Board.

THE MALAYSIAN INSURANCE INSTITUTE
[Registration Number:197701004772 (35445-H)]
(Incorporated in Malaysia)

Membership
No.

PROXY / ACCREDITED REPRESENTATIVE FORM

I/We.....
(in block letters)
I/C No. / Passport No. Co. No.of
(Full address)

being an Individual / Institutional Member of **THE MALAYSIAN INSURANCE INSTITUTE** ["the Company" or "MII"] hereby appoint the following person:

Name of Proxy/ Accredited Representative	NRIC No./	Membership No.	Mobile No.	Email	Address

or failing him/her

Alternate Proxy					
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or failing him/her, the Chairman of the Meeting as my/our proxy to vote for me/us on my/our behalf at the 45th Annual General Meeting of the Company, to be held at Executive Forum Bangunan AICB, No. 10 Jalan Dato' Onn, 50480 Kuala Lumpur on Tuesday, 27 June 2023 at 10.00 am or at any adjournment thereof

My proxy/ our nominee is to vote as indicated below:

Ordinary Business		For	Against
1	<u>Ordinary Resolution 1</u> To re-elect Mr. Ezamshah Bin Ismail as Director of the Company.		
2	<u>Ordinary Resolution 2</u> To re-elect Mr. T. Sivapalan A / L Tharmapalan as Director of the Company.		
3	<u>Ordinary Resolution 3</u> To re-appoint Messrs. Ernst & Young PLT as Auditors of the Company, to hold office until the conclusion of the next Annual General Meeting and to authorise the Board of Directors to fix their remuneration.		

4	<u>Ordinary Resolution 4</u> To approve the payment of directors' meeting allowance of RM500 per meeting, payment of MII membership fees and subscriptions fees by MII for its directors effective from the conclusion of the 45th Annual General Meeting until the conclusion of the 46th Annual General Meeting.		
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Please indicate with a "✓" or "X" in the space provided how you wish your vote to be cast. If no instructions as to voting is given, the proxy(ies) will vote or abstain from voting at his/her discretion.

Dated this _____ day of _____ 2023

Signature(s) of member(s)

*strike out whichever is not desired.

NOTES:

- A member entitled to attend and vote at this meeting is entitled to appoint one proxy or accredited representative respectively to attend and vote in his stead.
- Only an Individual Member shall be a proxy and no proxy shall be a proxy for more than two (2) Individual Members.
- The instrument appointing a proxy or accredited representative and the power of attorney or other authority (if any) under which it is signed or a notarially certified or office copy thereof shall be deposited at the Company's Registered Office at Level 6, Bangunan AICB 10, Jalan Dato' Onn 50480, Kuala Lumpur or send by any electronic means not less than forty-eight (48) hours before the time appointed for holding the meeting or adjournment meeting at which the person named in the instrument proposes to vote.

CORPORATE INFORMATION

BOARD OF DIRECTORS



Chairman

Antony Fook Weng Lee
CEO, AIG Malaysia Insurance Berhad
Chairman, General Insurance Association
of Malaysia (PIAM)

Directors

Loh Guat Lan
MII Director
Group Managing Director / Chief Executive Officer,
Hong Leong Assurance Berhad
President, Life Insurance Association of
Malaysia (LIAM)

Lau Chin Ching
MII Director
Director, Financial Development and Innovation
Department, Bank Negara Malaysia

Vicknesaratnam A/L Kathirasu Rajaratnam
MII Director
Advisor, Howden Insurance Brokers Sdn. Bhd
Chairman, Malaysian Insurance
and Takaful Brokers Association (MITBA)

Saw Lip Kong, Benildus, FMII
MII Director,
Managing Director & CEO, Justicia Adjusters
SdnBhd
Chairman, Association of Malaysian
Loss Adjusters (1981)

Ezamshah Ismail
MII Director
Senior Teaching Fellow, International Centre
for Education in Islamic Finance (INCEIF)

Rangam Bir, FMII
MII Director
Managing Director, AmMetLife Insurance Berhad

Tan Kok Guan, SnrAMII, ACII, FCILA, FIFAA
MII Director
CEO/Executive Director, LPI Capital Berhad

T. Sivapalan A/L Tharmapalan, SnrAMII,
Chartered Insurer
MII Director
Marketing Director, HDI Global SE, Labuan

Zainal Abidin Mohd Noor, FMII
MII Director
Director/CEO, Sentinel Insurance Brokers Sdn Bhd



Interim Chief Executive Officer

Jaya Kohli
(Appointed on 1st February 2023)
Shalini Pavithran
(Resigned on 31st January 2023)



Bankers

Malayan Banking Berhad
RHB Bank Berhad



Company Secretaries

Datuk Tan Leh Kiah (MAICSA: 0719692)
Suzana Binti Ahmad (BC/S/356)



MII Website and Contact

www.insurance.com.my
customercare@mii.org.my
+603 2712 8882



Auditors

Ernst & Young PLT
Chartered Accountants



Registered Office and Business Address

Level 6, Bangunan AICB,
No. 10 Jalan Dato' Onn,
50480 Kuala Lumpur, Malaysia
197701004772 (35445-H)