

To : The Chief Executive Officers / Principal Officers / General Managers / Heads of Learning & Development Of Insurance Companies, Brokers, Loss Adjusters, Associations and Students

Date : 2 March 2021

Subject : Temporary Closure of three (3) MII Centres Due To The Conditional Movement Control Order (CMCO) between 5 March 2021 to 18 March 2021

In compliance with government ordered Conditional Movement Control Order (CMCO) announced on 2 March 2021, **The Malaysian Insurance Institute (MII) customer service counter and library** at the MII City Centre at Wisma FGV, Kuala Lumpur along with our examination centres at **MII City Centre, Kuala Lumpur; Johor Bahru and Penang will be closed from 5 March 2021 to 18 March 2021.**

Examinations and programmes scheduled to be held at these five (5) centres within the CMCO period will be deferred to a later date and release of results will be deferred to November 2020 onwards. Participants registered for examinations and programmes will be contacted by our team via email and/or telephone on rescheduling arrangements.

During this period, we would like to assure you that we will be operating remotely and remain at your service for any assistance required. For enquiries or assistance, feel free to reach out to us via email to customercare@mii.org.my or call +603 2712 8882 (8.30 a.m. to 5.30 p.m. Monday to Friday).

The main communication channel to receive updates will be via email and our [website](#). Our priority remains the safety and wellbeing of our students, participants, members and staff and we are working to provide maximum flexibility during the CMCO as the situation continues to evolve. The guidance and information above may change at short notice and any changes will be communicated at the earliest opportunity as MII has a dedicated working group who are monitoring the situation on an on-going basis. As there may also be changes to scheduled examinations and programmes for the months of October and November, kindly visit our [website](#) for latest updates.

Computer-Based Examinations (CBE) and classroom programmes that are impacted by the government order include:

Licensing Examinations

- Pre-Contract Examination for Insurance Agents (PCEIA)
- Certificate Examination in Investment-Linked Life Insurance (CEILLI)
- Pre-Contract for Life Insurance Agents Examination and Investment-Linked Life Insurance (PCIL)
- Basic Agency Management Course (BAMC)

Computer-Based Examinations (CBE) and classroom programmes that are impacted by the government order include (cont'd):

Professional Qualification Programmes

- Certificate of The Malaysian Insurance Institute (CMII)
- The Associateship of The Malaysian Insurance Institute Level 1 (AMII Level 1)
- The Associateship of The Malaysian Insurance Institute Level 2 (AMII Level 2)

Professional Certification Programmes

- Professional Certificate in General Insurance Underwriting (PCGIU)
- Professional Certification In General Insurance For Business Development Executive (PCGIB)
- Professional Certificate in General Insurance (PCGI)
- Basic Certificate Course in Insurance and Takaful Broking (BCCITB)
- Basic Certificate Course in Insurance and Loss Adjusting (BCCILA)

Note: All Virtual Computer-Based Examinations (VCBE) will be conducted as scheduled.

For information on the class schedule for the Basic Certificate Course in Insurance and Takaful Broking (BCCITB) and Basic Certificate Course in Insurance and Loss Adjusting (BCCILA) programmes, please contact our Programmes Management Representatives at +603 2712 8848 (Nor Hayati) / +603 2712 8851 (Shaharidun) or email hayati@mii.org.my / ridun@mii.org.my.

MII will continue to closely monitor the situation as the well-being of our community of students, participants, members and staff is of paramount importance. We are committed to supporting you during this time of uncertainty. We thank you for your patience and understanding as we work through these challenging times.

Until there are further updates from the relevant authorities, there are a few simple measures we can take to greatly reduce the risk and spread of COVID-19 as advised by the Ministry of Health to protect ourselves, our families and our community namely:

- Wear a Face Covering, and Wear It Correctly
- Practice Safe Distancing
- Wash Your Hands Often

From all of us at MII, stay healthy and safe.

Sincerely
For The Malaysian Insurance Institute

Shalini Pavithran
Chief Executive Officer