BASIC CERTIFICATE COURSE IN INSURANCE LOSS ADJUSTING (BCCILA)

PART B

14 HOURS

Malaysian Insurance Institute

TARGET AUDIENCE

Anyone who intends to pursue a career as an insurance loss adjuster.

Whether you're new to the field or seeking refresher to enhance your existing expertise, our course offers the ideal platform for you to embark on or advance in this dynamic profession.

COURSE OVERVIEW

Our licensing course is meticulously crafted to equip professionals engaged in insurance loss adjusting with the essential knowledge and expertise required to enhance and streamline their roles within the field. We understand the critical importance of a well-prepared loss adjusting operation in the insurance sector, and our program is designed to elevate your competence in this crucial domain; not only with theoretical understanding but also the technical expertise in performing loss adjusting process and activities.

COURSE OBJECTIVE

- Enhance your organizational and problem-solving capabilities to handle claims investigation efficiently.
- Acquire proficiency in collecting, analyzing, and interpreting evidence and data relevant to claims.
- Develop a clear understanding of motor insurance and non-motor policies and documentation.
- Learn how to verify information and evidence associated with motor and non-motor claims.
- Develop the ability to identify vehicles accurately, understand their construction, and use industry terminology effectively.
- Enhance your technical knowledge for evaluating and assessing damages for motor claims.
- Understand the best practices and comply with industry guidelines for ethical claims handling.
- Develop the ability to create comprehensive and well-structured reports for motor and non-motor insurance claims.

COURSE OUTLINES

PART B (Motor Insurance)

1. Key Features of Motor Insurance and Cover Available

2. Motor Insurance Documentation

3. Identification of Vehicle

4. Vehicle Construction and Terminology

5. Estimation System

6. Investigation and Verification of Motor Claims

7. Guidelines on Claims Settlement Practices

8. Loss Adjusters' Reports for Motor Claims

COURSE STRUCTURE

Learning Duration

14 hours

Duration of access to eLearning is for 60 days

HRDF Claimable

Programme progress completion must be 80% and above

Exam Format

50 multiple choice questions for Part A (mandatory pass)

Passing mark 50%

Exam Mode

Virtual Computer Based Examination

Click here for Minimum Technical Requirement

Exam Date

Please refer to MII website for the list of exam dates.

COURSE DETAILS

Intake	Time	Class Closing Date	Examination Date	Examination ClosingDate	Fee (Inclusive 6% SST)
25 March 2024 (MII) Virtual Class **2 April 2024 (MRC) F2F (MRC Office)**	9.00 a.m. to 5.00 p.m.	23 February 2024	30 March 2024 (VCBE/CBE-KL/ CBE-PG/ CBE-JB)	18 March 2024	**Part B** Local Participants RM900 International Participants USD300 **Repeat Fee** Local Participants RM150 International Participants USD50
13 May 2024 (MII) Virtual Class **20 May 2024 (MRC) F2F (MRC Office)**		23 April 2024	25 May 2024 (KL/PG/ JB/IP/KC/KK)	16 May 2024	
22 July 2024 (MII) Virtual Class **29 July 2024 (MRC) F2F (MRC Office)**		3 July 2024	3 August 2024 (KL/PG/JB/IP)	12 July 2024	
7 October 2024 (MII) Virtual Class **14 October 2024 (MRC) F2F (MRC Office)**		9 September 2024	19 October 2024 (KL)	27 September 2024	

Information about MRC

Motordata Research Consortium Sdn Bhd (MRC) is a Malaysian company that provides automotive repair and collision theory education and training. It was founded in 1998 and is appointed by the insurance companies in Malaysia with endorsement of The Central Bank of Malaysia (Bank Negara Malaysia – BNM).

Venue for F2F class:

Motordata Research Consortium Sdn. Bhd.
No. 7, Jalan Pelukis U1/46A
Temasya Industrial Park, Glenmarie,
40150 Shah Alam, Selangor Darul Ehsan

ENTRY REQUIREMENTS

1. SPM/SVM/UEC (Unified Examination Certificate-Senior Middle level for Chinese Independent high schools) or its equivalent OR
2. 2 years certified skill based training (Technical/Vocational schools) OR
3. For those who do not have any of the above qualifications, they must have at least 12 months work experience in the automotive, crash repair or relevant industry.
4. A copy of the following MUST be attached with each registration form:
   >> Certified certificate for entry requirement (1) or (2)
   >> Confirmation letter from Company for entry requirement (3)
   >> MII reserves the right to request the original certificate for verification as and when necessary
5. Written and oral proficiency of the English language.

REGISTRATION POLICY

Registration can be done via at *www.mii4u.org/ilms/user/login*.

Contact us
sales@mii.org.my
+603 2712 8882