



## Malaysian Insurance Institute

### ANNOUNCEMENT:

#### macOS Will No Longer Be Permitted for MII's Virtual Examinations

Effective 1st February 2024, macOS will no longer be permitted to be used in MII's virtual examinations. In our efforts to ensure a seamless and secure experience, we require all students to undertake the virtual examination using a Microsoft Windows desktop/laptop.

If you are using a company device, please seek permission from your IT department to install the Secure Browser required for the examination and ensure that you have access to it until the completion of the examination.

Please find below the minimum specifications required of the Microsoft Windows desktop/laptop:

Hardware Requirements	
Hardware	Minimum Specification
Hardware Type	Laptop
Processor	Dual Core Intel i3/i5
RAM	4 GB
Available Disk Space	15 GB Hard Disk free space
Display Resolution	Best view in 1280 x 1024
Network adapter	1 Gbps Network Interface Card



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Software Requirements	
Operating Systems	Windows 10 Professional edition Windows 10 Home Edition <i>Note: 10 S mode is not supported</i>
Browsers	Chrome Version 116.0.5845.182 Firefox Version 117.0
Pop-up Blocker	Popup Blocker should be disabled to launch virtual exam
Antivirus	Any Registered Antivirus Product (No Freeware tools)

**Important Note:**

- Smartphones (iOS & Android) & Tablets (iOS & Android) Windows 7 & Windows 8 machines are NOT supported for Secure Examinations as these are not Microsoft Windows devices.
- If you are using any freeware antivirus tools, please switch them off. Alternatively, if your exam is being blocked by an antivirus, go to the antivirus setting and allow it.



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