Abriged Annual Report 2018



THE MALAYSIAN INSURANCE INSTITUTE

LOOKING OUT INTO THE HORIZON

Throughout the year, we have extended our platform and reach by paying attention to emerging trends and leveraging on our inherent flexibility, our virtualized learning and education structure, and our considerable resources. We have been nimble and persistently opportunistic.

The Malaysian Insurance Institute (MII)

The cover of this year's Annual Report explains MII as the centre that puts a premium on forward thinking whilst exploring into new ventures to accommodate to a wider angle of education perspective.

At MII, we strive to make a difference every day – to our customers and to the Insurance fraternity. We believe that success is about having a purpose and making an impact to the environment around us. Our corporate values include service-centred leadership. We are committed to not only understanding our customers' needs and expectations, but striving to excel through outstanding service. We work to ensure that interactions our stakeholders have with MII are positive and productive, from start to finish by working together as a team.



Annual Report 2018

WHAT'S INSIDE

003 Our Vision, Our Mission & Core Value	s
--	---

- 004 Notice of Annual General Meeting
- 006 Corporate Information
- 007 Board of Directors
- 009 Management Team
- 011 Chairman's Message
- 013 Statement of Profit or Loss and Other Comprehensive Income for the Year Ended December 31, 2018
- 018 Proxy Form 41st Annual General Meeting
- 019 Accredited Representative Form -41st Annual General Meeting

OUR VISION

MII is the preferred institution for education in insurance, financial and risk management.

OUR MISSION

We conduct professional examinations, qualifying assessments and applied training programs to raise the professional standards of the industry by delivering value added products and quality services.

CORE VALUES

- Highest Ethical & Moral Standards
- Service-Centered
- Quality Mindset
- Growth & Teamwork Mindset
- Learning Culture



THE MALAYSIAN INSURANCE INSTITUTE (Company No. 35445-H)

(Incorporated in Malaysia as a Company Limited By Guarantee and not having a Share Capital)

NOTICE is hereby given that the 41st Annual General Meeting of The Malaysian Insurance Institute ("MII") will be held at Training Room 2.3 & 2.4, Sasana Kijang, 2 Jalan Dato' Onn, 50480 Kuala Lumpur on Friday, 28 June 2019 at 10:00 a.m. for the following purposes:

AGENDA AS ORDINARY BUSINESS

- 1. To receive the audited financial statements for the financial year ended 31 December 2018 together with the Directors' and Auditors' Reports thereon. *
- 2. To re-elect the following Directors in accordance with MII's Constitution:-
 - (i) To re-elect Mr. Tan Kok Guan as Director of MII (Article 72 (1)(b)(i))
- **Resolution 1** (ii) To re-elect Mr. T Sivapalan A/L Tharmapalan as Director of MII (Article 72 (1)(b)(i)) **Resolution 2** (iii) To re-elect Mr. Wong Ah Kow as Director of MII (Article 72 (1)(b)(i)) **Resolution 3 Resolution 4** (iv) To elect Mr. Tapan Kumar Rangam Bir as Director of MII (Article 72(1)(b) (ii))
- 3. To re-appoint Messrs Deloitte PLT as the auditors of MII, to hold office until the conclusion of **Resolution 5** the next Annual General Meeting and to authorise the Board of Directors to fix their remuneration.

AS SPECIAL BUSINESS

To consider, and if thought fit, to pass the following Resolutions:

4. Ordinary Resolution

Proposed Directors' Benefits

"THAT approval be and is hereby given for the payment of directors' meeting allowance of RM500 per meeting, payment of MII membership fees and subscriptions by MII for its directors effective from 1 January 2019."

5. Special Resolution

Proposed Amendments to the Articles of Association of MII

"THAT the proposed amendments to the Articles of Association of MII as set out in Appendix I be and are hereby approved, subject to approval from Minister/ Registrar; AND THAT the Directors of the Company be and are hereby authorised to assent to any modifications, variations and/or amendments as may be required by the relevant authorities and to do all acts and things and take all such steps as may be considered necessary to give full effect to the foregoing."

AS OTHER BUSINESS

6. To transact any other business which may be properly transacted at an Annual General Meeting for which due notice shall have been given.

By Order of the Board

LIM SECK WAH (MAICSA 0799845) M. CHANDRASEGARAN A/L S. MURUGASU (MAICSA 0781031) **Company Secretaries**

Kuala Lumpur

Dated: 27 May 2019

Special Resolution 1

Resolution 6

Notes:

- a. A member entitled to attend and vote at this meeting is entitled to appoint a proxy to attend and vote in his stead.
- b. A proxy shall be an individual member of MII. No proxy shall be a proxy for more than two (2) individual members.
- c. The instrument appointing a proxy or accredited representative and the power of attorney or other authority (if any) under which it is signed or notarially certified or office copy thereof shall be deposited at the Registered Office of MII, No. 5 Jalan Sri Semantan Satu, Damansara Heights, 50490 Kuala Lumpur, not less than forty eight (48) hours before the time appointed for holding the meeting.
- * The Annual Report and Financial Statements can also be accessed and obtained through our homepage address, <u>www.insurance.com.my.</u>

Explanatory Notes on Special Business

Resolution 6 Proposed Directors' Benefits

Section 230(1)(a) of the Companies Act 2016 provides that the fees of the directors and any benefits payable to directors of a public company shall be approved at a general meeting. As a matter of policy, MII Board members do not receive directors' fees.

The proposed Ordinary Resolution No.6, if duly passed, is to pay a meeting allowance of RM500 per meeting to all MII directors who are not employed in the insurance industry or by Bank Negara Malaysia (hereinafter referred to as "the Retiree Directors") for all Board and Board Committees' meetings attended by the Retiree Directors and all meetings attended by the Retiree Director(s) in which they/he/she sit(s) in as an official representative(s) of MII, and also to allow MII to pay the annual membership fees and subscriptions for and on behalf of the Directors who are not receiving Directors' fees for their voluntary service to sit and serve on MII Board.

Special Resolution 1

Proposed Amendments to the Articles of Association of MII - please refer to Appendix I

Appendix I

Article No	Existing Provisions	Amendments
76(c)	The quorum at a meeting of the Board shall be at least eight (8) of the total number of the Board members then in office when the meeting is called to order.	The quorum at a meeting of the Board shall be at least six (6) of the total number of the Board members then in office when the meeting is called to order.
New 76(g)	-	The conduct of a meeting of Directors may include a participation thereat by any Director via telephone or video conferencing or any other electronic communications whereby all participating persons are able to hear each other during the meeting. A Director's participation in the aforesaid manner shall be deemed to be present and counted for the purpose of a quorum.
79	A resolution in writing signed by all the Directors in Malaysia shall be as valid and effectual as if it had been passed at a duly constituted meeting of the Board of Directors	A resolution in writing, signed by majority of the Directors for the time being entitled to receive notice of a meeting of the Board shall be as valid and effectual as if it had been passed at a meeting of the Board duly convened and held. Any such resolution may consist of several documents, including facsimile or any other electronic means of communication, in similar form and each document shall be signed or assented to by one or more Directors.



BOARD OF DIRECTORS

- Anusha Thavarajah (Chairman) (appointed on 16.8.2018)
- Y.Bhg Dato' Adrian Low Heong Chow @ Loh Heong Chow
- Y.Bhg Datuk Francis Lai @ Lai Vun Sen
- YM Raja Zailan Putra bin Raja Dato' Seri Hj Azam
- Antony Fook Weng Lee
- Zainal Abidin bin Mohd Noor
- A.K. Wong

- Tan Kok Guan
- T. Sivapalan A/L Tharmapalan
- Ezamshah bin Ismail
- Lau Chin Ching (appointed on 16.8.2018)
- Tan Ah Chuan (appointed on 16.8.2018)
- Rangam Bir (appointed on 12.2.2019)

AUDIT COMMITTEE

Ezamshah bin Ismail (Chairman)

- Y.Bhg Datuk Francis Lai @Lai Vun Sen
- Tan Kok Guan

Rangam Bir

BOARD RISK MANAGEMENT COMMITTEE MEMBERS

YM Raja Zailan Putra bin Raja Dato' Seri Hj Azam (Chairman)

A.K. Wong

T. Sivapalan a/I Tharmapalan

Tan Ah Chuan

CHIEF EXECUTIVE OFFICER

Shalini Pavithran (appointed on 01.04.2019)

Y.Bhg Dato' Hj Syed Moheeb bin Syed Kamarulzaman (tenure ended on 31.03.2019)

COMPANY SECRETARIES

Lim Seck Wah (MAICSA: 0799845)

M. Chandrasegaran A/L S. Murugasu (MAICSA: 0781031)

AUDITORS

Deloitte PLT Level 16, Menara LGB No. 1 Jalan Wan Kadir Taman Tun Dr Ismail 60000 Kuala Lumpur, Malaysia (Firm No: AF 0080)

BANKERS

Malayan Banking Berhad RHB Bank Berhad

MII WEBSITE

www.insurance.com.my

MII MEMBERS' E-MAIL miimembers@mii.org.my

MII GENERAL ENQUIRY'S E-MAIL

customercare@mii.org.my

REGISTERED OFFICE AND PRINCIPAL PLACE OF BUSINESS

No. 5 Jalan Sri Semantan Satu, Damansara Heights, 50490 Kuala Lumpur, Malaysia Tel: 03 2087 8882 Fax: 03 2092 1455

MII CITY CENTRE

Suite 6.0W, 6th Floor, Wisma FGV, Jalan Raja Laut 50350 Kuala Lumpur, Malaysia Fax: 03 2692 0898

BOARD OF DIRECTORS



Anusha Thavarajah MII Chairperson CEO, AIA Berhad Life Insurance Association of Malaysia (LIAM) Chairperson



Antony Fook Weng Lee MII Director CEO, AIG Malaysia Insurance Berhad General Insurance Association of Malaysia (PIAM) Chairman



Dato' Adrian Low Heong Chow MII Director



Datuk Francis Lai @ Lai Vun Sen MII Director CEO, Progressive Insurance Berhad



Tan Kok Guan MII Director CEO/Executive Director, LPI Capital Berhad



YM Raja Zailan Putra Raja Dato' Seri Hj Azam MII Director Managing Director/CEO, MIT Insurance Brokers Sdn Bhd The Malaysian Insurance and Takaful Brokers Association (MITBA) Chairman



Zainal Abidin Mohd Noor MII Director Director/CEO, Alloy Insurance Brokers Sdn Bhd





Tan Ah Chuan MII Director Managing Director, Mestari Adjusters Sdn Bhd Association of Malaysian Loss Adjusters (AMLA) Chairman



A.K. Wong MII Director



Ezamshah Ismail MII Director Acting Deputy President of Academic, International Centre for Education in Islamic Finance (INCEIF)



T. Sivapalan A/L Tharmapalan MII Director



Rangam Bir MII Director President & CEO, Gibraltar BSN Life Berhad



Lau Chin Ching MII Director Director of Insurance Development Department, Bank Negara Malaysia

MANAGEMENT Team



Shalini Pavithran Chief Executive Officer (Appointed on 1 April 2019)



Liew Yoke On Chief Marketing Officer



Wahida Shariff Chief Academic Officer



Haslindah Atan Senior Vice President, Finance, Human Resources & Administration



Tan Li Na Senior Vice President, Business Developement & Customer Relations Management



Ann Margaret Joseph Senior Vice President, Assessment & Fellowship Advisory Services





Hasri Hamidan Senior Vice President, Content Development & Programme Management



Raveendran A Nadarajah Senior Vice President, Professional Membership, Risk Management & Compliance



Muhammad Mohsin Vice President, Internal Audit



Nor Izmawati Mostapar Vice President, e-Learning & Corporate Communications



Nazlihasri Abdul Rahman Vice President, Information Technology



Rosmaniwati Haji Agus Vice President, Registry & Course Management

CHAIRMAN'S MESSAGE

Dear Fellow MII Members,

2018 was a year of profound political and economic change for Malaysia.

The year was equally stirring for the Malaysian Insurance Institute and the Malaysian insurance industry as a whole. As I take the helm at the Malaysian Insurance Institute (MII) this year, I am forging ahead, along with the team at MII with a renewed spirit to create greater visibility and increase engagement with the Malaysian insurance industry. We will continue to persevere in our pursuit of elevating the professional standards in the industry.

2018 was a year of accreditation and standards for MII.

In upholding our mission to raise the professional standards of the industry, MII ensures its programmes are accredited by industry accreditation bodies and develops quality education programmes and training courses for industry professionals. With the successful development of the Life Insurance curriculum and textbooks, this signifies MII's relentless efforts in providing the best insurance education, recognized by the Malaysian insurance industry. We aim to continue our work to design and produce progressive, relevant and impactful education and training for developing capacity of industry professionals.

MII looks forward to the forthcoming shift of its head office.

The ACE Project (A Centre of Excellence) initiated by Bank Negara Malaysia will house institutions within the financial services industry, under one roof to raise the level of capability and professionalism for the work force in the Malaysian financial services industry. ACE, which is an initiative spearheaded by the financial services industry, will house 10 institutions, involved in education, training and standard setting. Its integrated facilities will foster and facilitate collaboration amongst banking, insurance, capital market and Islamic finance industries to share intellectual capital, expert resources as well as benefit from economies of scale by the sharing of common infrastructure and facilities. Neighbouring Bank Negara Malaysia in Kuala Lumpur, the move is expected to take place by the second quarter of 2020. Historically, the existing building in Damansara Heights, Kuala Lumpur, which is jointly-owned by MII and the Asian Institute of Chartered Bankers (AICB), was purchased in 1992 via the issuance of Zero-Coupon Bonds to the insurance and banking sector to finance the acquisition where in respect of MII, its Bonds will mature by year 2022. Knight Frank, the world's leading independent property advisor was appointed to roll out the marketing campaign to profitably dispose of the property.

Preparing to serve customers in the digitalized world.

As the needs of the market have changed, our service offerings and delivery methods must keep with the times and demands of the industry. An important enabler to the delivery of MII's objective to its stakeholders will be the enhancement of its digital capabilities. Our online learning environment has matured over the years with the support of our customers and the industry at large. More licensing and training modules are now available online and we are continuing down this path with the development of online professional courses and certifications to cater to the industry and individual needs. This is in addition to the ongoing optimisation of the Integrated Learning Management System (ILMS), a key tool that will help to improve time efficiency, user experience and nurture continuous learning and development of skills and knowledge. We look forward to serving the needs of the current and future generation of industry professionals through traditional and innovative channels.

To ensure that MII remains relevant, industry-focused and better positioned for the future in a changing operating environment, MII is embarking on a transformation programme. MII is committed to continuously finding new ways to provide value to our members and increasing the number of industry professionals we serve. We welcome support from industry associations and companies as we expect to complete several strategic initiatives by this year which will contribute significantly to the achievement of our vision to be the preferred education institution in insurance, financial and risk management.

I am also pleased to welcome MII's new CEO, Shalini Pavithran, who will help steer the way for the betterment of the Institute and the industry. I would also like to convey our utmost gratitude to Y.Bhg. Dato' Hj Syed Moheeb Syed Kamarulzaman who completed his tenure as CEO of MII on 31 March 2019 for his invaluable contribution to MII over the years.

Allow me to close by thanking my fellow Directors for their dedication to the further development of MII. I also offer my heartfelt appreciation to the Audit Committee, Board Risk Management Committee, Academic Council and Professional Membership Council for their continued dedication to the cause. To our members, graduates, students, partners, industry



leaders and practitioners whose support and input has helped us to continually improve MII's service, we thank you for your invaluable support of MII in 2018.

I would also like to thank Bank Negara Malaysia for the continuous support and I look forward to working with them in our ongoing efforts to strengthen professionalism of the insurance industry.

To accomplish everything we did in 2018, we collaborated with various organizations that I would like to thank namely the Life Insurance Association of Malaysia, the General Insurance Association of Malaysia, the Association of Malaysian Loss Adjusters, the Malaysian Insurance and Takaful Brokers Association, Finance Accreditation Agency, the Chartered Insurance Institute, the Malaysian Financial Planning Council and other organizations who have supported MII to raise the bar for the insurance industry. Lastly, a big thank you to the team at MII for their support.

Thank you.

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED DECEMBER 31, 2018

	Note	2018 RM	2017 RM
Revenue	6	13,473,868	13,406,243
Other income	7	793,228	862,128
Employee benefits expense	7	(8,507,488)	(8,086,181)
Depreciation of property, plant and equipment	9	(210,399)	(383,718)
Amortisation of prepaid lease payments	10	-	(65,039)
Interest on zero coupon bonds	20	(613,497)	(594,459)
Other expenses		(8,533,836)	(7,904,067)
Deficit before tax	7	(3,598,124)	(2,765,093)
Tax credit	8	638,491	726,078
Deficit for the year		(2,959,633)	(2,039,015)

The accompanying Notes form an integral part of the Financial Statements.



STATEMENT OF FINANCIAL POSITION AS OF DECEMBER 31, 2018

	Note	2018 RM	2017 RM
ASSETS			
Non-Current Assets			
Property, plant and equipment	9	242,816	360,405
Prepaid lease payments	10	-	-
Fixed deposits	11	8,171,989	7,879,031
Total Non-Current Assets		8,414,805	8,239,436
Current Assets			
Inventories	12	94,221	72,022
Trade receivables	13	1,097,303	1,334,957
Other receivables and prepaid expenses	14	2,126,606	1,773,698
Amount due from a subsidiary company	15	-	54,204
Bumiputra Training Fund	16	-	-
Capacity Building Fund	17	2,686,255	2,172,071
Tax recoverable		590,940	590,940
Fixed deposits	11	12,601,642	17,138,482
Cash and bank balances	23	572,522	1,667,714
Total Current Assets		19,769,489	24,804,088
Non-Current Assets Held for sale	22	12,032,190	12,032,190
Total Assets		40,216,484	45,075,714

(Forward)

	Note	2018 RM	2017 RM
RESERVES AND LIABILITIES			
General reserves	18	6,673,042	6,673,042
Surplus		13,582,479	16,598,857
Accumulated Fund		20,255,521	23,271,899
Non-Current Liabilities			
Deferred tax liabilities	19	1,125,821	1,764,312
Total Non-Current Liabilities		1,125,821	1,764,312
Current Liabilities			
Trade payables	21	189,168	1,625,919
Other payables and accrued expenses	21	3,404,515	3,785,622
Zero coupon bonds - Secured	20	15,241,459	14,627,962
Total Current Liabilities		18,835,142	20,039,503
Total Liabilities		19,960,963	21,803,815
Total Reserves and Liabilities		40,216,484	45,075,714

The accompanying Notes form an integral part of the Financial Statements.



STATEMENT OF CASH FLOWS FOR THE YEAR ENDED DECEMBER 31, 2018

	Note	2018 RM	2017 RM
CASH FLOWS USED IN OPERATING ACTIVITIES			
Deficit before tax		(3,598,124)	(2,765,093)
Adjustments for:			
Depreciation of property and equipment	9	210,399	383,718
Interest on zero coupon bonds		613,497	594,459
Impairment loss on trade receivables		3,359	-
Amortisation of prepaid lease payments		-	65,039
Adjustment of property and equipment		-	7,065
Impairment on amount due from subsidiary company		-	5,516
Effect of adoption of MFRS 9 (Note 2)		(11,729)	-
Effect of adoption of MFRS 15 (Note 2)		(45,016)	-
Interest income	7	(716,715)	(765,888)
Operating Loss Before Working Capital Changes		(3,544,329)	(2,475,184)
(Increase)/Decrease in:			
Inventories		(22,199)	14,443
Trade receivables		234,295	66,161
Other receivables and prepaid expenses		(225,627)	(143,397)
Amount due from a subsidiary company		54,204	-
Increase/(Decrease) in:			
Trade payables		(1,436,751)	1,140,657
Other payables and accrued expenses		(515,092)	253,024
Cash Used In Operations		(5,455,499)	(1,144,296)
Income tax paid		-	(206,175)
Income tax refunded		-	79,520
Net Cash Used In Operating Activities		(5,455,499)	(1,270,951)
CASH FLOWS FROM INVESTING ACTIVITIES			
Interest received		723,419	805,034
Placement of fixed deposits		(292,958)	(269,109)
Additions to property and equipment	9	(92,810)	(62,970)
Net Cash From Investing Activities		337,651	472,955

	Note	2018 RM	2017 RM
CASH FLOWS FROM INVESTING ACTIVITIES			
Bumiputra Training Fund received		87,520	84,127
Utilisation of Bumiputra Training Fund		(87,520)	(84,127)
Capacity Building Fund received		468,084	6,216,539
Utilisation of Capacity Building Fund		(982,268)	(5,407,140)
Net Cash (Used In)/From Financing Activities		(514,184)	809,399
NET INCREASE / (DECREASE) IN CASH AND CASH EQUIVALENTS		(5,632,032)	11,403
CASH AND CASH EQUIVALENTS AT BEGINNING OF THE YEAR		18,806,196	18,794,793
CASH AND CASH EQUIVALENTS AT END OF THE YEAR	23	13,174,164	18,806,196

The accompanying Notes form an integral part of the Financial Statements.



THE MALAYSIAN INSURANCE INSTITUTE (Company No. 35445-H) 41st ANNUAL GENERAL MEETING

I,	Membership No.:
of	
a member of The Malaysian Insurance Institute ("MII"), hereby appoint	individual member,
Membership No.: of	
failing him/her,	
also an individual member, (Membership No. :) of
attend and vote on my behalf at the 41st Annual General Meeting of MII to	

Kijang, 2 Jalan Dato' Onn, 50480 Kuala Lumpur on **Friday, 28 June 2019** at **10:00 a.m.** and at any adjournment thereof.

My proxy is to vote as indicated below:

(Please indicate with an "x" in the space provided on how you wish your vote to be cast.)

Orc	linary resolution	For	Against
1.	To re-elect Mr. Tan Kok Guan as Director of MII		
2.	To re-elect Mr. T Sivapalan A/L Tharmapalan as Director of MII		
3.	To re-elect Mr. Wong Ah Kow as Director of MII		
4.	To elect Mr. Tapan Kumar Rangam Bir as Director of MII		
5.	To re-appoint Messrs Deloitte PLT as the auditors of MII		
6.	Proposed Directors' Benefits		
Spe	Special resolution		
1,	Proposed amendments to the Articles of Association		

Dated this, 2019.

Signature of individual member

Note:-

a) A member entitled to attend and vote at this meeting is entitled to appoint a proxy to attend and vote in his/her stead.

b) A proxy shall be an individual member of the Institute. No proxy shall be a proxy for more than two (2) individual members.

c) The instrument appointing a proxy under which it is signed thereof shall be deposited at the Registered Office of MII, No. 5 Jalan Sri Semantan Satu, Damansara Heights, 50490 Kuala Lumpur, not less than forty eight (48) hours before the time appointed for holding the meeting.

ACCREDITED REPRESENTATIVE FORM

THE MALAYSIAN INSURANCE INSTITUTE (Company No. 35445-H) 41st ANNUAL GENERAL MEETING

We,	Membership No.:
of	
an institutional member of The Malaysian Insurance Institute ("MII")), hereby appoint
NRIC No: of	
and failing him/her,	NRIC No:
of	

attend and vote for us on our behalf at the **41**st **Annual General Meeting** of MII to be held at Training Room 2.3 & 2.4, Sasana Kijang, 2 Jalan Dato' Onn, 50480 Kuala Lumpur on **Friday, 28 June 2019** at **10:00 a.m.** and at any adjournment thereof. Our nominee is to vote as indicated below:

(Please indicate with an "x" in the space provided on how you wish your vote to be cast.)

Orc	linary resolution	For	Against
1.	To re-elect Mr. Tan Kok Guan as Director of MII		
2.	To re-elect Mr. T Sivapalan A/L Tharmapalan as Director of MII		
3.	To re-elect Mr. Wong Ah Kow as Director of MII		
4.	To elect Mr. Tapan Kumar Rangam Bir as Director of MII		
5.	To re-appoint Messrs Deloitte PLT as the auditors of MII		
6.	Proposed Directors' Benefits		
Special resolution			
1,	Proposed amendments to the Articles of Association		

Seal)
	/

Signature(s) & Common Seal

Note:-

- a) A member entitled to attend and vote at this meeting is entitled to appoint an accredited representative to attend and vote in its stead.
- b) The instrument appointing an accredited representative shall be in writing under the seal of the institutional member.
- c) The instrument appointing an accredited representative and the power of attorney or other authority (if any) under which it is signed or notarially certified thereof shall be deposited at the Registered Office of MII, No. 5 Jalan Sri Semantan Satu, Damansara Heights, 50490 Kuala Lumpur, not less than forty eight (48) hours before the time appointed for holding the meeting.



Head office THE MALAYSIAN INSURANCE INSTITUTE (35445-H) No 5, Jalan Sri Semantan Satu Damansara Heights 50490 Kuala Lumpur Malaysia

email us at customercare@mii.org.my T:03 2087 8882/3 F:03 2093 7885

MII City Centre @ Wisma Sime Darby 6th Floor of Wisma Sime Darby Jalan Raja Laut 30350 Kuala Lumpur Malaysia

T: 03 2692 8828 F: 03 2692 0898

www.insurance.com.my