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MEDIA RELEASE

***The Malaysian Insurance Institute Organises
International Claims Convention 2019***
Theme: 'Insurance Claims Management in the New Age'

Kuala Lumpur, 20 March, 2019 – The Malaysian Insurance Institute (MII), the leading professional body and education institution for the local insurance industry today held its 9th annual International Claims Convention (ICC) with the theme '*Insurance Claims Management in the New Age*'.

The ICC is being held at **Impiana Hotel KLCC Kuala Lumpur**, from **20 - 21 March**, and have attracted over 100 industry professionals and key players who discussed topical issues of the day and looked at new approaches to claims management in the new age.

Yang Berusaha Mr Antony Lee, Chief Executive Officer of AIG Malaysia Insurance Berhad who delivered his Special Address on, *Measures Initiated by PIAM to Support and Reduce Insurance Claims in Malaysia* at the convention. Also present to officiate the event was **The Malaysian Insurance Institute's Chairperson, Yang Berusaha Ms. Anusha Thavarajah**.

The two-day convention has looked at the changing environment that brought the unpredictable challenges to the insurance industry in managing claims. The topics delivered have incorporated perspectives from both domestic and regional contexts. This 9th International Claims Convention focused on real-life case studies and lessons learned.

The stage has been set for a great line-up of presenters such as **Walid H. Jishi of ALA Group, Francois Metzler of ACCENTURE, Uma Devi Nadarajan of Ombudsman for Financial Services, Prof. Allan Manning of The LMI Group, Carliff Rizal Carleel of Chatbot Malaysia, Priya Pillai of Niru & Co LLC, Hima Bindu of Swiss Reinsurance Co Ltd, Dato' Dr. Rajbans Singh of Beacon Laureate, Syed Ahmad Fuqaha of Katsana Holdings Sdn Bhd, Liam Kok Chye of MATCOR Technology & Services Pte Ltd, Dr. Kamalanathan Sappani of Eximus Medical Administration Sdn Bhd, and Stuart Pack of Medical Opinion Asia Sdn Bhd.**

About MII

MII was founded in 1968 as a non-profit organization. It is the leading Professional Body and Education Institution for the Malaysian insurance industry. MII provides internationally recognized qualifications in insurance, risk management and financial planning. It is highly respected as a regional centre that offers an extensive range of quality education programs and training courses for professionals in the insurance and financial services industry.

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