

LIVE AND INTERACTIVE ONLINE TRAINING

Online Streaming via  zoom

 **INCHES[®]**
ACADEMY
KNOWLEDGE IS WEALTH

 **THE MALAYSIAN**
INSURANCE INSTITUTE



TRAINING PROGRAMME: General Overview of Insurance Fraud, Abuse, Leakage and Psychology of Fraudster

Limited
seats available.
**GRAB YOURS
NOW!**

14 - 15 April 2021

10.00 a.m. - 12.30 p.m. (Malaysia Time)

ABOUT THE COURSE

The insurance industry landscape is rapidly changing and with it, fraudsters are perfecting newer modus operandi. This experience began in the wake of the disruption caused by the COVID-19 pandemic. Understanding what drives fraud and fraudster help insurers take prudent steps, not only to prevent but also to contain fraud and abuse thus ensuring loss containment.

LEARNING OUTCOMES

- Understand fraud, abuse and leakage in the insurance industry
- Identify motivations behind perpetration of soft and hard fraud
- Develop critical thinking skills for better risk management
- Align information learnt to practical aspects
- Acquire practical knowledge through case discussion
- Create algorithms/hierarchy for fraud management

COURSE CONTENT

- General overview of Health Insurance industry and why the insurance sector is amenable to fraud?
- General overview of insurance fraud:
 - » Types of fraud
 - » Gaining perspective on fraud, abuse, and leakage
 - » How various stakeholders perpetrate fraud
 - » Challenges in combating Fraud for its effective management
- Psychological aspects of fraud(s)
 - » Why do people commit fraud?
 - » Profile and psychology of a fraudster
- Overview of Internal fraud:
 - » Employee of insurers
- Overview of External fraud:
 - » Insurer fraud
 - » Intermediary fraud
 - » Provider fraud
 - » Collusion
- Overview of Abuse:
 - » Misrepresentation/Non-disclosure
 - » Over-consumption of healthcare
- Introduction of Leakage as an aspect of fraud
- Case studies
- Effects of Insurance Fraud and Its Management
- Key requisites of fraud management





PROGRAMME DETAILS



2 sessions of 2.5 hours per session

(1 session of 2.5 HOURS per day)

A breaks after each hour (5 mins)



Early Bird (Register before 30th March 2021)

MII Member

RM 500 (single), RM 450 (Group)

Non Member

RM 700 (Single), RM 650(Group)

International

USD180 (Single), USD160 (Group)



Date & Time

14 - 15 April 2021

10.00 a.m. – 12.30 p.m. (daily)

Closing Date: 8 April 2021

Normal Fee

MII Member

RM 550 (single), RM 500 (Group)

Non Member

RM 750 (Single), RM 700(Group)

International

USD200 (Single), USD180 (Group)

TARGET AUDIENCE

- Life, Health and CI Underwriters
- Claims personnel in Life, Health, CI, Accident, Motor liability and Disability

TRAINER'S PROFILE



Dr C H Asrani
DNB (Family medicine); PGD Medicolegal Systems;
Adv. Dip in Forensic Medicine & Toxicology
CEO, Founder – INCHES' group of companies

Dr C H Asrani has over four decades of active clinical practice and over two decades of experience in insurance consulting and training insurance professionals (underwriting and claims for both life and health insurance).

A renowned expert in this area, Dr Asrani pioneered medical audit in insurance in India. With over 300 presentations in insurance risk management, Dr Asrani has been training across Dubai, Bangkok, Kuala Lumpur and Singapore. He also has the distinction of being associated with the National Health Authority (Ayushman Bharat scheme), consulting with The World Bank and being a panelist on various talks on monitoring, audit, and fraud surveillance in the Insurance industry. He is also one of the first medico entrepreneur to devise cloud-based fraud prevention solutions for insurance companies in India (www.inches-insuretech.com/). He is now on an expansion drive to extend his company's service innovative solutions internationally. The solutions include medical insights for underwriting, rational claim adjudication, medical processes architecture, clinical audit of claims & underwriter / claim assessor trainings. Dr Asrani's group of companies have also developed Intelli-Claims, a proprietary tool for medical adjudication of claims using standard treatment guidelines and rule-based analytics.

CONTACT US

For further information or any inquiries related to this programme, please email us at sales@mii.org.my or call our Sales Officers:



Ashraff Mohd Rasol
012 210 0465



Azean Arifin
017 649 2510



Santhi Mogan
012 652 3934

Scan the QR Code or click [HERE](#) to register:

