

Organized by

In Collaboration with



2021 INSURANCE LEADERSHIP FORUM

**RESET. RENEWAL.
HOPE. OPPORTUNITY**

28 - 29 JULY 2021 | VIRTUAL EVENT

Supported by:



Persatuan Insurans Hayat Malaysia
Life Insurance Association of Malaysia



Malaysian Takaful Association

OVERVIEW

Despite the devastation of the global pandemic in 2020 that still lingers on, industry leaders have viewed 2021 with the lens of hope and opportunity. We have seen companies taking bold steps to reset the dial with bold plans for growth, innovation, digital transformation, and workforce and talent transformation.

In this forum, we will discuss how, after over a year of being disrupted by external forces, industry leaders have seen the opportunities ahead of them and are seizing the moment. Organizations are either undergoing or preparing for transformations, reorganizations, or other large-scale initiatives.

This forum will explore the issues on talent, as the fuel that drives change and transformation. Therein lies the challenges in attracting, hiring, retaining, developing, growing, and engaging talent. We will look at the deep appreciation of the connection between technology and talent as the opportunities to transform our organizations may only be achievable with a transformed workforce that is even more highly skilled, diverse, agile, and engaged and prioritizes well-being and purpose more than ever before.

Our goal is to bring together leaders in the industry to hear from inspirational thought leaders on this important topic, to foster learning, inspiration and provoke conversations that matter.

SPECIAL THANKS



SPEAKERS & PANELLISTS



GUEST OF HONOUR

Mr. Adnan Zaylani bin Mohamad Zahid
Assistant Governor, Bank Negara Malaysia



Mr. Antony Lee
Chairman,
Persatuan Insurans Am Malaysia (PIAM)



Mr. Zainudin Ishak
Convenor, Persatuan Insurans Am
Malaysia (PIAM) Education / HRD Committee



Ms. Darshini M Nathan
Head, Culture and Engagement,
AIA Berhad



Ms. Gail Gibson
Master Performance
Coach, Author & Speaker



Mr. Hugh Terry
Founder,
The Digital Insurer



Ms. Jenna Beh Huey Ching
Chief Executive Officer
& Co-Founder, FortNynja
Top 100 Women in Fintech 2021



Ms. Joan Low
Chief Executive Officer,
Thoughtffull



Mr. Jonathan Chong
Chief Risk Officer,
AmGeneral Insurance Berhad



Ms. Julie Chong
Chief Executive Officer,
Persatuan Insurans Am Malaysia



Ms. Kavita Satwalekar
Leadership Coach,
Wellness Expert,
Mentor & Author



Mr. Lavine Hemlani
Chief Executive Officer,
Xccelerate



Ms. Lilian Khaw
Brand "Therapist" and
Mindfulness Guide



Ms. Nina Sharil Khan
Founder, PopCon,
MIA's 100 Inspirational
LinkedIn Icons 2019 & 2020



Mr. Rohit Nambiar
Group Chief
Executive Officer,
Tune Protect Group Berhad



Mr. Roshan Thiran
Founder
& Chief Executive Officer,
Leaderonomics



Mr. Samuel Kim
Founding President,
Center for Asia
Leadership



Ms. Shalini Pavithran
Chief Executive Officer,
The Malaysian Insurance Institute (MII)



Ms. Sharmini Ann Jacob
Executive Director,
People & Change in
Advisory, KPMG Malaysia



Ms. Wong Woon Man
Group Head, Human Resources,
Allianz Malaysia Berhad

PROGRAMME AGENDA

DAY 1: 28 July 2021

REGISTRATION

8.45 a.m. - 9.30 a.m.

WELCOME ADDRESS

9.30 a.m. - 9.35 a.m.

Mr. Zainudin Ishak

Convenor, Persatuan Insurans Am Malaysia (PIAM) Education / HRD Committee

KEYNOTE ADDRESS

9.35 a.m. - 9.45 a.m.

Mr. Adnan Zaylani bin Mohamad Zahid

Assistant Governor, Bank Negara Malaysia

PRESENTATION

9.45 a.m. - 10.15 a.m.

Adaptive Leadership: A Four-Part Framework For Your Organization to Make Sustainable Progress

Mr. Samuel Kim

Founding President, Center for Asia Leadership

NETWORKING BREAK

10.15 a.m. - 10.25 a.m.

PANEL DISCUSSION

10.25 a.m. - 11.35 a.m.

What We Learned in 2020 - How to Nurture and Support Employee Well-being and a Positive Employee Experience

Moderator:

Ms. Lilian Khaw

Brand "Therapist" and Mindfulness Guide

Speakers:

Ms. Joan Low

Chief Executive Officer, ThoughtFull

Ms. Darshini M Nathan

Head, Culture and Engagement, AIA Berhad

Mr. Jonathan Chong

Chief Risk Officer, AmGeneral Insurance Berhad

Ms. Wong Woon Man

Group Head, Human Resources, Allianz Malaysia Berhad

FIRESIDE CHAT

11.35 a.m. - 12.15 p.m.

Sustaining Peak Performance As a Leader Beyond Any Crisis

Moderator:

Ms. Shalini Pavithran

Chief Executive Officer, The Malaysian Insurance Institute (MII)

Speakers:

Ms. Kavita Satwalekar

Leadership Coach, Wellness Expert, Mentor & Author

Ms. Gail Gibson

Master Performance Coach, Author & Speaker

WRAP UP DAY 1

DAY 2: 29 July 2021

NETWORKING

8.45 a.m. - 9.30 a.m.

WELCOME ADDRESS

9.30 a.m. - 9.35 a.m.

Mr. Antony Lee

Chairman, Persatuan Insurans Am Malaysia (PIAM)

PRESENTATION

9.35 a.m. - 10.05 a.m.

Building Your Leadership Brand Online

Ms. Nina Sharil Khan

Founder, PopCon, MIA's 100 Inspirational LinkedIn Icons 2019 & 2020

PANEL DISCUSSION

10.05 a.m. - 11.05 a.m.

The Race to Accelerate Employee Competencies, Sustainability & Innovation with Learning & Development

Moderator:

Ms. Shalini Pavithran

Chief Executive Officer, The Malaysian Insurance Institute (MII)

Speakers:

Mr. Lavine Hemlani

Chief Executive Officer, Xccelerate

Mr. Hugh Terry

Founder, The Digital Insurer

Ms. Jenna Beh Huey Ching

Chief Executive Officer & Co-Founder, FortNynja,

Top 100 Women in Fintech 2021

NETWORKING BREAK

11.05 a.m. - 11.20 a.m.

PRESENTATION

11.20 a.m. - 11.40 a.m.

The Virtual Future

Ms. Sharmini Ann Jacob

Executive Director, People & Change in Advisory, KPMG

FIRESIDE CHAT

11.40 a.m. - 12.30 p.m.

How Leaders Can Lead Transformation

Moderator / Speaker:

Ms. Julie Chong

Chief Executive Officer, Persatuan Insurans Am Malaysia (PIAM)

Speakers:

Mr. Roshan Thiran

Founder & Chief Executive Officer, Leaderonomics

Mr. Rohit Nambiar

Group Chief Executive Officer, Tune Protect Group Berhad

CLOSING