

LIVE & INTERACTIVE ONLINE TRAINING

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THE MALAYSIAN
INSURANCE INSTITUTE

CPD
POINTS

11



Insights into Fire Insurance Claims

Training Programme No. 1000184254



15 - 16 November 2022
9.00 a.m. - 4.00 p.m. (Malaysia Time)

Registration Closing Date: 14 November 2022

ABOUT THE COURSE

Participants will be given an in depth understanding of the claims aspects in insurance including general principles and its application, various methods of claims investigation, various measures and practice of indemnity, as well as the various claims issues faced in the industry.

LEARNING OUTCOMES

At the end of the course, participants will be able to:

- Gain a deeper understanding of the essentials of a binding contract.
- Relate the principles of insurance and its application to fire insurance claims.
- Apply various methods and aspects of claims investigation.
- Interpret various measures and practices of indemnity.
- Identify and discuss claims procedures and various claims issues.

COURSE CONTENT

Day 1

- **A Binding Contract**
- **The Insurance Contract**
- **Methods & Main Aspects of Investigation**

Day 2

- **Indemnity Practices**
- **Claims Procedures & Issues**
- **Case Studies**





PROGRAMME DETAILS



Date: 15 - 16 November 2022
Time: 9.00 a.m. – 4.00 p.m. (both days)
Registration Closing Date:
14 November 2022



Early Bird (Register before 31 October 2022)

MII Member

RM880 (Single), RM830 (Group)

Non Member

RM1,050 (Single), RM1,000 (Group)

International

USD250 (Single), USD230 (Group)

Scan the QR Code or click [HERE](#) to register:



Normal Fee

MII Member

RM950 (Single), RM900 (Group)

Non Member

RM1,100 (Single), RM1,050 (Group)

International

USD280 (Single), USD260 (Group)

TARGET AUDIENCE

This course is suitable for Departmental Heads, Underwriters, Claims Handlers, Adjusters, Brokers, Agents, and Policyholders involved in claims on fire insurance.

TRAINER'S PROFILE



KENNETH WONG

**BSc (Hons) in Physics, Dip Ed, ANZIIF (Snr Assoc),
CIP, FCILA, FEUDI-ELAE, FCLA, FIFAA,**

Kenneth is a Certified Insurance Practitioner, a Chartered Loss Adjuster and a European Loss Adjusting Expert. He joined loss adjusting in December 1983 and has handled all mainstream classes of general insurance claims, among which were large and complex property and engineering claims

that involved business interruption. He has handled international assignments in Brunei, Singapore, Jamaica, Oman, Thailand, Australia and Malaysia.

Kenneth was the Managing Director and CEO of an adjusting firm before progressing to claims consultancy services in 2015. He has been actively involved with The Malaysian Insurance Institute since 1987 in conducting courses for the local insurance industry and developing markets (in collaboration with the ASEAN Insurance Training & Research Institute) in ASEAN countries, the Middle East and other countries in the Pacific; and in reviewing the Basic Certificate Course In Insurance Loss Adjusting. He was also a keynote speaker for notable events such as Asia & Oceanic Association Forum, Retailers Association Asia Regional Conference, and Conference of Property Managers and Valuers and Estate agents.

CONTACT US

For further information or any inquiries related to this programme, please email us at sales@mii.org.my or call our Sales Officers:



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REGISTRATION POLICY

- Registration can be done via www.mii4u.org/ilms/user/login.
- MII practices a non credit policy. As such, all companies and individuals are required to make payment before the commencement of the course. However, confirmed seats are subject to availability.
- MII reserves the right to reschedule, change the trainer, modify the course content or cancel the course without prior notice.
- Participants or authorised contact persons will be notified of updates regarding the course through email, fax or phone.
- Cancellation after the closing date is not allowed.

HUMAN RESOURCE DEVELOPMENT CORPORATION (HRD CORP) TRAINING GRANT

Employers registered with HRD Corp are eligible for training grants through the SBL-KHAS scheme. The Company (Employer) is advised to submit the Grant Application through HRD Corp e-TRiS system:

- at least 7 working days prior to the commencement of the official training date; and
- approval from HRD Corp is obtained before the official training date as this will affect the claims submission upon completion of the training.

Note: Please be informed that Grant Applications that do not comply with HRD Corp requirements and timelines will be ineligible for claim of training grants through the SBL-KHAS scheme. Hence, programme fees are to be borne by the Company.

Important Notice

In regards to Personal Data Protection Act 2010 ("the Act"), please note that your personal data is used, stored, disclosed and processed by MII solely for the Purpose of registering training courses and/or in connection to other MII products or services. Your personal information may also be disclosed or transferred to relevant third party i.e to the industry related associations, industry related companies, government agencies and any of their respective agents. Any inquiries or complaints with respect to your personal information may also be channeled to MII by submitting such request to MII via post or email (customercare@mii.org.my).