

THE MALAYSIAN INSURANCE INSTITUTE



MII PUBLIC TRAINING



Training Programme No: 10001108567

# Managing Abuse Pertaining to Hospitalization in Emergency

10 February 2023



## OVERVIEW



Both the underwriter and claim assessors require deep insights into risk factors, pathophysiology, symptoms/ signs, investigations and treatment modalities commonly occurring infections (incl sepsis). Death/ hospitalization in acute setting Death/ hospitalization occurring over hours/ days often requires expertise to identify GREEN flags, in order to settle claims without spending time and money on investigations (or minimal focused investigation). Programme includes discussion of insurance perspective of - Acute febrile illness - Malaria, Dengue etc - Acute gastro enteritis/ dehydration - Common infections & Sepsis etc.

## LEARNING OUTCOMES



At the end of the course, participants will be able to:

- Get insights into pathophysiology of individual infections rampant in monsoons.
- Get introduced to various international / MY guidelines towards management of each.
- Understand insurance implications of each infection.
- Understand how providers abuse such hospitalizations
- Evaluate claims pertaining to acute infections and check veracity of the claim/ documents submitted; identify red flags and establish abuse/ fraud

## COURSE CONTENT



- Need for hospitalization
- Rational investigations
- Rational line of management
- The above with regards to
  - » Malaria
  - » Dengue
  - » Leptospirosis
  - » Acute gastro enteritis
  - » Enteric fever
  - » H1N1
  - » Chikungunya
  - » Pyrexia of unknown origin
  - » Viral fever
  - » Fever with rash
  - » Infective hepatitis
- Impact of pre-existing co-morbidities on each of the above



**COURSE FEE**

**MIJ Member**  
RM600

**Non Member**  
RM680

**DATE & TIME**

**10 February 2023**

**9.00 a.m. – 4.00 p.m.**

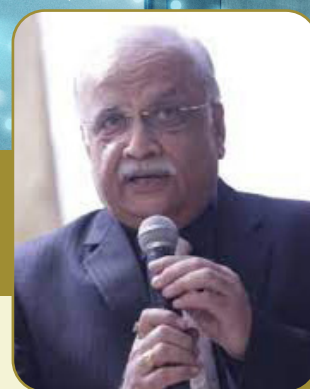
Lunch Break: 12.30 p.m. – 2.00 p.m.

Closing Date: 27 January 2023

**TARGET AUDIENCE**

- Underwriting professionals in health insurance
- better evaluate proposals w.r.t. physiological abnormalities that do not signify the disease identifying the pathology and it's severity translating the observed pathology into future risk suited for both freshers, experienced Claims professionals' in health insurance to better evaluate claims pertaining to
  - » Health reimbursement
  - » Critical illness

**TRAINER'S PROFILE:** Dr C H Asrani DNB (Family Medicine); PGD Medicolegal Systems Adv. Dip in Forensic Medicine & Toxicology CEO, Founder – INCHES' group of companies



A renowned expert in this area, Dr Asrani pioneered medical audit in insurance in India. With over 300 presentations in insurance risk management, Dr Asrani has been conducting training across Dubai, Bangkok, Kuala Lumpur and Singapore. He also has the distinction of being associated with the National Health Authority (Ayushman Bharat scheme), consulting with The World Bank and being a panelist on various talks on monitoring, audit, and fraud surveillance in the Insurance industry.

He is also one of the first medico entrepreneur to devise cloud-based fraud prevention solutions for insurance companies in India ([www.inches-insuretech.com](http://www.inches-insuretech.com)). He is now on an expansion drive to extend his company's service innovative solutions internationally.

The solutions include medical insights for underwriting, rational claim adjudication, medical processes architecture, clinical audit of claims & underwriter or claim assessor trainings. Dr Asrani's group of companies have also developed Intelli-Claims, a proprietary tool for medical adjudication of claims using standard treatment guidelines and rule-based analytics.

## CONTACT US

For further information or any inquiries related to this programme, please email us at [sales@mii.org.my](mailto:sales@mii.org.my) or call our Sales Officers:



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Scan the QR Code to register:



## REGISTRATION POLICY

- Registration can be done via at [www.mii4u.org/ilms/user/login](http://www.mii4u.org/ilms/user/login).
- MII practices a non credit policy. As such, all companies and individuals are required to make payment before the commencement of the course. However, confirmed seats are subject to availability.
- MII reserves the right to reschedule, change the trainer, modify the course content or cancel the course without prior notice.
- Participants or authorised contact persons will be notified of updates regarding the course through email, fax or phone.
- Cancellation after the closing date is not allowed.

## HUMAN RESOURCE DEVELOPMENT CORPORATION (HRD CORP) TRAINING GRANT



Employers that are registered with HRD Corp are eligible for training grants through the HRD Corp Claimable Courses (SBL-KHAS) scheme under the HRD Corp. The company is advised to submit the Grant Application through HRD Corp e-TRiS system:

- at least 7 working days prior to the commencement of the official training date;
- that approval from HRD Corp is obtained before the official training date as this will affect the claims submission upon completion of the training;
- that HRD Corp does not allow for change of participant(s) upon approval of HRD Corp Training Grant.

**Note: Please note that Grant Applications that do not comply with HRD Corp requirements and timelines will be ineligible to claim for training grants through the HRD Corp Claimable Courses (SBL-KHAS) scheme under the HRD Corp and programme fees are to be borne by the Company.**

### Important Notice

In regards to Personal Data Protection Act 2010 ("the Act"), please note that your personal data is used, stored, disclosed and processed by MII solely for the Purpose of registering training courses and/or in connection to other MII products or services. Your personal information may also be disclosed or transferred to relevant third party i.e to the industry related associations, industry related companies, government agencies and any of their respective agents. Any inquiries or complaints with respect to your personal information may also be channeled to MII by submitting such request to MII via post, email ([customer@care@mii.org.my](mailto:customer@care@mii.org.my)).