THE MALAYSIAN INSURANCE INSTITUTE

InCHES ACADEMY
KNOWLEDGE IS WEALTH

REGISTERED HRDCORP TRAINING PROVIDER

HRDCORP CLAIMABLE

Training Programme No: 10001266491

Insights into Health Insurance Fraud Management – Health Insurance Fraud: An Overview

9 March 2023

OVERVIEW

The insurance industry landscape is rapidly changing and with it fraudsters are perfecting newer modus operandi. This has been experienced in the wake of the disruption caused by the Covid-19 pandemic. Understanding what drives fraud as well as the fraudster helps insurers take prudent steps not only to prevent but also to contain fraud and abuse thus ensuring loss containment.

COURSE CONTENT

- General overview of Health Insurance industry and why the insurance sector is amenable to fraud?
  - » Challenges in combating Health Insurance Fraud for its effective management.
  - » Course of a disease
  - » Insurance Fraud – Hospital perspective / Medical service provider fraud
  - » Deciphering hospital papers
  - » Acute ailments and their rational management
  - » Conditions requiring emergency hospitalisation
  - » OPD vs Day care vs IPD treatment
  - » Effective and Rational Claims Management as Key Profit Driver

LEARNING OUTCOMES

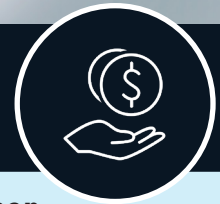At the end of the course, participants will be able to:

- Understand fraud, abuse and leakage in the insurance industry
- Identify motivations behind perpetration of soft and hard fraud
- Develop critical thinking skills for better risk management
- Align information learnt to practical aspects
- Acquire practical knowledge through case discussion
- Create algorithms/ hierarchy for fraud management

COURSE FEE

MII Member	Non Member
RM600	RM680

DATE & TIME

9 March 2023
9.00 a.m. – 5.00 p.m.
Lunch Break: 12.30 p.m. - 2.00 p.m.
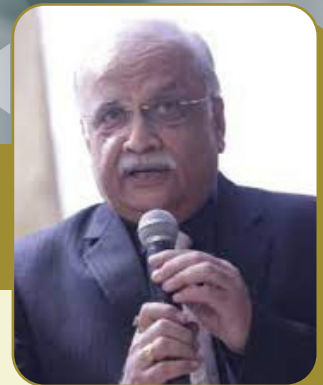Closing Date: 23 February 2023

TARGET AUDIENCE

- Health Underwriters
- Claims personnel in Health Insurance industry

TRAINER'S PROFILE: Dr C H Asrani DNB (Family Medicine); PGD Medicolegal Systems Adv. Dip in Forensic Medicine & Toxicology CEO, Founder – INCHES' group of companies

A renowned expert in this area, Dr Asrani pioneered medical audit in insurance in India. With over 300 presentations in insurance risk management, Dr Asrani has been conducting training across Dubai, Bangkok, Kuala Lumpur and Singapore. He also has the distinction of being associated with the National Health Authority (Ayushman Bharat scheme), consulting with The World Bank and being a panelist on various talks on monitoring, audit, and fraud surveillance in the Insurance industry.

He is also one of the first medico entrepreneur to devise cloud-based fraud prevention solutions for insurance companies in India (www.inches-insuretech.com). He is now on an expansion drive to extend his company's service innovative solutions internationally.

The solutions include medical insights for underwriting, rational claim adjudication, medical processes architecture, clinical audit of claims & underwriter or claim assessor trainings. Dr Asrani's group of companies have also developed Intelli-Claims, a proprietary tool for medical adjudication of claims using standard treatment guidelines and rule-based analytics.

CONTACT US

For further information or any inquiries related to this programme, please email us at sales@mii.org.my or call our Sales Officers:

Scan the QR Code to register:

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REGISTRATION POLICY

- Registration can be done via at www.mii4u.org/ilms/user/login.
- MII practices a non credit policy. As such, all companies and individuals are required to make payment before the commencement of the course. However, confirmed seats are subject to availability.
- MII reserves the right to reschedule, change the trainer, modify the course content or cancel the course without prior notice.
- Participants or authorised contact persons will be notified of updates regarding the course through email, fax or phone.
- Cancellation after the closing date is not allowed.

HUMAN RESOURCE DEVELOPMENT CORPORATION (HRD CORP) TRAINING GRANT

Employers that are registered with HRD Corp are eligible for training grants through the HRD Corp Claimable Courses (SBL-KHAS) scheme under the HRD Corp. The company is advised to submit the Grant Application through HRD Corp e-TRiS system:

- at least 7 working days prior to the commencement of the official training date;
- that approval from HRD Corp is obtained before the official training date as this will affect the claims submission upon completion of the training;
- that HRD Corp does not allow for change of participant(s) upon approval of HRD Corp Training Grant.

Note: Please note that Grant Applications that do not comply with HRD Corp requirements and timelines will be ineligible to claim for training grants through the HRD Corp Claimable Courses (SBL-KHAS) scheme under the HRD Corp and programme fees are to be borne by the Company.

Important Notice
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