



Training Programme No: 10001387300

MII Training

Medical Claims & Cost Containment



23 & 24 September 2024



In-Person Training



OVERVIEW

Medical Claims & Cost Containment is a comprehensive course designed to provide a deep understanding of the intricacies involved in processing medical claims and implementing effective cost containment strategies. This course delves into the fundamental principles of medical billing, coding, and documentation – knowledge and skills required of insurance professionals to navigate the complex landscape of healthcare reimbursements. With a focus on accuracy, efficiency, and compliance, this course empowers professionals in the healthcare industry to proactively manage medical claims while ensuring sustainable and cost-effective healthcare practices.

TARGET AUDIENCE

- Insurance Associations, i.e. LIAM/PIAM/NIAM/MTA
- Insurance Agents from Life/General/Takaful Operators
- Life/General/Takaful Operators Personnel, i.e Life & Medical Claim Assessors, Life and Medical Underwriters, Risk Management Personnel, Actuarial Personnel, Employee Benefits and Medical & Health Insurance Marketers
- Insurance Brokers/Adjusters
- Owner/Employer of employee benefits scheme
- Anyone who wishes to gain insight into Medical Claim Management and Cost Containment

LEARNING OUTCOMES

At the end of the programme, participants should be able to:

- Provide a better understanding of medical claims management and cost containment.
- Gain insight into the impact of uncontrolled medical insurance claims on the insurance industry.
- Comprehend types of medical claims fraud commonly committed by medical & health insurance claimants and medical providers.
- Appreciate and understand claims case studies.
- Share and discuss medical and health insurance claims issues faced by the medical and health insurance fraternity.

COURSE CONTENT



Understanding the impact of escalating health care costs on medical and health insurers



Understanding unusual medical claims pattern



Understanding Medical Claim Management and its impact

TRAINER PROFILE



CHAN WEI FAY

Mr Chan holds a Bachelor of Science majoring in Mathematics and Statistics from the University of London. He also has the Associateship of Australian Insurance Institute.

He has more than 30 years of experience in the management of the Medical Insurance business – ranging from Underwriting, Claims, Policy wording, Product Development, Marketing/Service & General.

Management of the portfolio. Currently, he is the General Manager of an International Insurance Company writing a profitable Medical Insurance Business.

PROGRAMME DETAILS



23 & 24 September 2024

9.00 a.m. – 5.00 p.m.

Registration Closing Date: 17 September 2024

MII Member

Non Member

Early Bird
(Register before
10 September 2024)

Single
RM 1,080 / USD250

Single
RM 1,180 / USD272

Normal Fee

Single
RM 1,180 / USD272

Single
RM 1,280 / USD300

Group
RM 1,030 / USD220

Group
RM 1,080 / USD250





Malaysian Insurance Institute

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