



Training Programme No: 10001386110

MII Training

Your Intermediate Journey in Understanding Contract Wording Workshop



9 & 10 September 2024



In-Person Training



OVERVIEW

This two-day advanced workshop is developed for medical & health claims assessors. The contents covered in this workshop are more challenging than the previous programmes. This workshop focuses on the application of policy terms against case studies. Understanding these applications will enable participants to save time when performing daily processes and make valid decisions. The delivery of this programme mainly involves group discussion and case study evaluation activities.

TARGET AUDIENCE

- Those who have undergone the fundamental and intermediate courses in Hospital & Surgical Insurance.
- Those with more than two years of experience in the Medical & Health Claims division.

LEARNING OUTCOMES

At the end of the programme, participants should be able to:

- Examine case studies in different scenarios and make valid decisions.
- Appraise available information to derive fair decisions.
- Assess case studies in a systematic way to pay valid claims.
- Discuss the different decisions participating insurance companies made on payable and non-payable items.

COURSE CONTENT

DAY 1

- Evolution of Claims Practices: Its Impact
- Application of the definition of “Sickness”
- Application of the “Pre-existing”
- Application of the “Specified Illness” Clause
- Application of the definition of “Congenital Conditions”

DAY 2

- Application of the term “Day Surgery”
- Application of the term “Medically Necessary”
- Application of “Customary Reasonable Charges”
- Impact of Underwriting decision on claims
- Treatment outside Malaysia & equivalent charges for local treatment

TRAINER PROFILE



TAN ENG BEE

SRN, ANZIIF (Senior Associate), PCS, ARA, AIRC, ASRI, FLMI, FAHM, FLHC, MBA, CFP

A state registered nurse who ventured into the world of insurance, Eng Bee has since held various senior management positions in leading multinational and national insurance companies. Besides marketing of corporate life insurance, she was actively leading and managing the life insurance operations: new business, underwriting and claims team.

A fervent believer in staff development and the betterment of the life insurance industry, Eng Bee is a lecturer/ trainer in life, health and disability insurance and has assisted in insurance textbook reviews.

Eng Bee was also a technical advisor to a leading assistance company in Malaysia for 15 years and is now the special representative of a global life insurance association.

PROGRAMME DETAILS



9 & 10 September 2024

9.00 a.m. – 5.00 p.m.

Registration Closing Date: 3 September 2024

MII Member

Non Member

Early Bird
(Register before
27 August 2024)

Single
RM 1,080 / USD250

Single
RM 1,180 / USD272

Normal Fee

Single
RM 1,180 / USD270

Single
RM 1,280 / USD300

Group
RM 1,030 / USD240

Group
RM 1,080 / USD250



HRD Claim Application



Malaysian Insurance Institute (MII) courses have been granted the status of Approved Training Programme (ATP) under the Human Resources Development Act 1992. Based on Training Providers Circular No. 3/2021, PSMB has imposed a requirement that training providers need to register their training programme under the HRD Corp Claimable Course Scheme to offer training to the employers who are registered under the Human Resource Development Corporation (HRD Corp).

1. What is HRD Corp Claimable Courses?

HRD Corp Claimable Courses formerly known as SBL Khas is a scheme to assist registered employers, especially those with limited resources to train and upskill their employees in line with their operational and business requirements. Under this scheme, HRD Corp will pay the course fee (subjected to 4% service fee from 1st April 2021) directly to the training providers by deducting the amount from the employers' levy account. HRD Corp will also pay other claimable allowances to the employer.

2. How are Training Providers or Employers to submit for HRD Corp Claimable Courses?

Malaysian Insurance Institute (MII) will submit their Courses registration via the HRDC e-Tris system. Once course is approved as Claimable Course (previously known as SBL Khas course), the approved course will appear in the HRDC e-Tris system.

Employers will need to access the e-Tris system to select the course and submit to HRDC for grant approval. The total claimable amount is subject to the approval of each Employer individual grant application, Once HRDC approves Employer grant, the company must provide the approved grant code to Malaysian Insurance Institute (MII).

After the training is conducted, Employers are required to complete HRDC Attendance Reports eg. JD14 and submit necessary documents to ensure HRDC settlement of Malaysian Insurance Institute (MII) invoice.

Malaysian Insurance Institute (MII) will submit the invoice directly to HRDC with the approved grant code for each participant or Employer.

3. How to submit the grant application?

Please click on link for information on training grants application:
<https://hrdcorp.gov.my/employer-guidelines/>

4. What are the supporting documents required?

Please click on link for information on training grants application:
<https://hrdcorp.gov.my/skim-bantuan-latihan-khas-sbl-khas-2/>

Important Notice

- Effective **1st August 2019**, training programmes must commence within **six (6) months** from the date of training grant applications are made and training claim submissions must be made **not more than six (6) months** from the date the training programmes are completed.
- Application must be submitted by employers before training date commencement
- Please click on the following link for more information on training claims application - <https://hrdcorp.gov.my/employer-guidelines/>

For more information and updates on HRDC, please refer to its official webpage at www.hrdcorp.gov.my. Should you have any problem in accessing your e-Tris account, kindly forward the issue to HRDC IT Help Desk at ithelpdesk@hrdcorp.gov.my

Application Process

01 Application via e-Tris

Documents Required:

- ✓ Quotation / Invoice
- ✓ Training Schedule / Course Content
- ✓ Trainer Profile

02 Approval

Documents Required:

- ✓ To share Grand ID to Training Provider

03 Claim

Documents Required:

- ✓ Itinerary (airfare) - if any
- ✓ Receipt & Invoice (transportation) - if any



Malaysian Insurance Institute

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